



Crisis Training Grant: Recognizing and Providing Services to Individuals with Dementia

BEHAVIORAL HEALTH TRAINING PARTNERSHIP

2017

Grant Goals

1. Provide foundational biopsychosocial understanding of aging
2. Demonstrate crisis staff and partners have foundational understanding of essential concepts and approaches to working with:
 - ▶ Individuals with dementia
 - ▶ Their families
 - ▶ Their caregivers
3. Demonstrate collaboration with partners over respective roles and responsibilities
 - ▶ Establishment of memoranda of understanding (MOU)
 - ▶ Building dementia-friendly communities

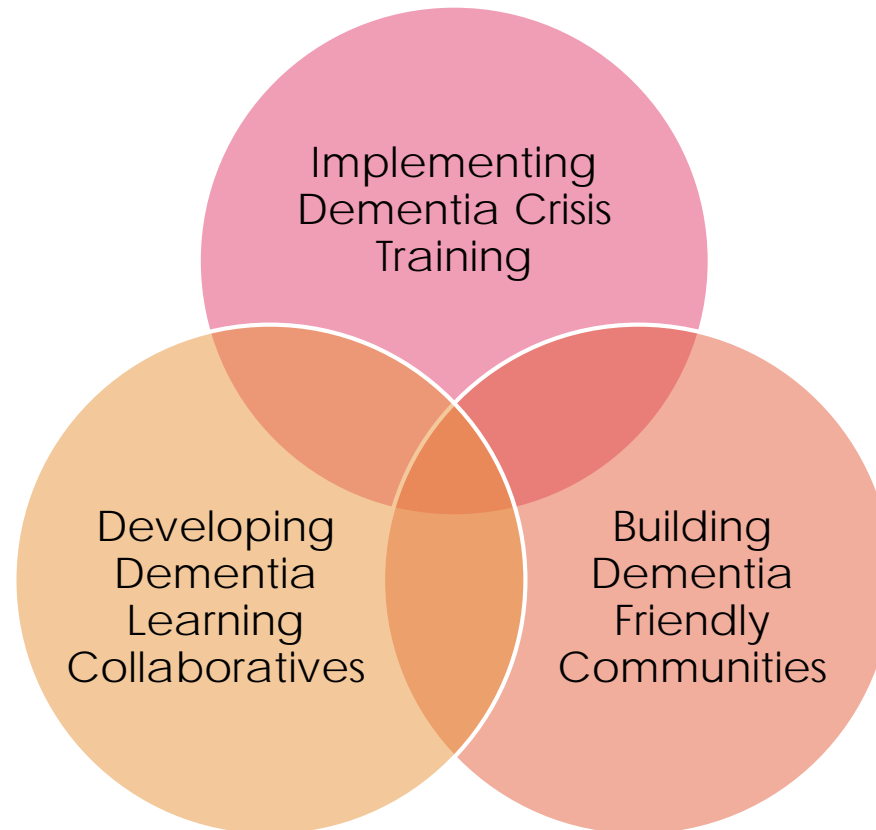
Grant Goals

4. Interaction with and operating within legal structures pertaining to elderly and dementia
5. Establishment of on-going learning collaborative structures
 - ▶ Exchange of ideas and updates
6. Dissemination of collaboratively developed resources to local and statewide partners
7. Establishment of metrics that demonstrate training impact on practice

Accomplishing Grant Goals

- ▶ Goals will be accomplished by:
 - ▶ Development and implementation of dementia specific training
 - ▶ Development of trainers and materials for continued training
 - ▶ Development of on-going dementia learning collaborative meetings
 - ▶ Establishing metrics related to crisis response to persons with dementia

Accomplishing Grant Goals Through...



Learning Opportunities

- ▶ Approaching Alzheimer's Training
 - ▶ Alzheimer's Association overview curriculum
 - ▶ <http://www.alz.org/care/alzheimers-first-responder.asp>
- ▶ Dementia Awareness and Skills Training
 - ▶ Expanded curriculum for crisis workers, APS workers, Family Care MCO's, providers, law enforcement, etc.
- ▶ Dementia Learning Collaborative Groups
 - ▶ On-going collaborative meetings for APS workers, crisis coordinators, facility staff, ADRC staff, Family Care case managers, hospital social workers, law enforcement, etc.

Dementia Awareness and Skills Training: Topics Covered

- ▶ The Brain:
 - ▶ Normal aging
 - ▶ Brain failure
 - ▶ Dementia
- ▶ The Positive Approach to dementia care
 - ▶ Psycho-social needs of persons with dementia
- ▶ The GEMS® Model
- ▶ Using the Positive Approach to connect

Dementia Awareness and Skills Training: Initial Schedule

Date	Venue	Location
May 2, 2017	The Steakhouse & Lodge	Hayward, WI
May 3, 2017	Mole Lake Casino & Lodge	Crandon, WI
May 4, 2017	Curative Connections	Green Bay, WI
May 17, 2017	Best Western Premier Waterfront Hotel & Convention Center	Oshkosh, WI
May 18, 2017	Sheboygan County Health & Human Services	Sheboygan, WI
May 23, 2017	Hotel Marshfield	Marshfield, WI
May 24, 2017	Stoney Creek Hotel & Conference Center	Rothschild, WI
May 25, 2017	Green Lake Conference Center	Green Lake, WI
TBD	TBD	Walworth County

Registration information on BHTP website

Dementia Awareness and Skills Training: Trainers

▶ **Brown County**

- ▶ Rachel Monfils, Brown County
- ▶ Sharon Locklin, UWGB – BHTP
- ▶ Jessica Delzer, UWGB – BHTP
- ▶ Barbara Larson-Herber, UWGB – BHTP
- ▶ Teri Zuege-Halvorsen, UWGB - Outreach

▶ **Wood County**

- ▶ Katie Cyzs, Wood County
- ▶ Katie Miloch, Wood County

▶ **Fox Valley** - Lisa Anderson, Outagamie County

▶ **Northern Wisconsin** - Nancy Tischbien, Community Links

▶ **Green Lake** - Kristen Dorsch, Green Lake County

▶ **Door County**

- ▶ Christy Wisniewski, Door County Medical Center
- ▶ Michael Green, law enforcement (retired)
- ▶ Anna Zahorik, Door County ADRC

▶ **Sheboygan** - Brent Jacobs, Sheboygan County

▶ **Manitowoc** – Susan Quirt, Shady Lane, Inc.

Biographies and Contact Information can be found on BHTP website

Metrics

- ▶ Dementia in Crisis Training and implementation is expected to:
 - ▶ Increase “in-place” crisis interventions
 - ▶ Improve consumer, family, and caregiver satisfaction
- ▶ Data collected will be made available in the future

Dementia Learning Collaborative

▶ Goals

- ▶ Provide information about evidence-based practices related to dementia
- ▶ Build collaboration between agencies/organizations such as law enforcement, APS, hospitals staff, ADRCs, etc.
- ▶ Problem-solve challenging cases that participants have to begin to address system issues
- ▶ Support one another in our work

▶ Structure

- ▶ Education
- ▶ Resource sharing
- ▶ Case scenarios/discussion

Dementia Learning Collaborative

- ▶ 2017 Northeast WI Regional Meetings:
 - ▶ First Wednesday of every other month
 - ▶ February, April, June, August, October, December
 - ▶ 1:00 – 3:00 pm
 - ▶ Fox Valley Technical College
1825 N. Bluemound Drive
Appleton, WI
- ▶ Contact BHTP at bhttp@uwgb.edu about attending or starting a collaborative in your region

Building Dementia-Friendly Communities

- ▶ Building dementia-friendly communities is a great way to:
 - ▶ Support persons with dementia
 - ▶ Reduce stigma
 - ▶ Address challenges related to the growing number of persons with dementia
- ▶ BHTP can help communities kick-off the process of building a dementia-friendly community through a **Community Engagement Event** that may include:
 - ▶ Inviting all community partners
 - ▶ Engaging speakers knowledgeable about dementia
 - ▶ Identifying strengths and needs of the community
 - ▶ Getting commitment to focus on next steps

Building Dementia-Friendly Communities

- ▶ Recognizing that all communities are in a different place with respect to being dementia-friendly, BHTP staff are meeting communities where they are in this journey and helping them:



Building Dementia-Friendly Communities

- Building dementia-friendly communities means bringing together:

Individuals with Dementia

- Caregivers
- Families

Community Organizations

- Aging and Disability Resource Centers
- Business, Shops, Restaurants & Banks
- Residential Facilities

Emergency Support Organizations

- Adult Protective Services
- Emergency Services & Hospitals
- Law Enforcement

Building Dementia-Friendly Communities

- ▶ BHTP provides **customized** support based on community needs:

Facilitation

Can help facilitate meetings and discussions to transform ideas into a community vision

Documentation

Can provide support for communities drafting a written plan based on the needs and vision of the community

Education

Can help build a common base of knowledge about dementia for all community members or provide more detailed training for professionals

Building Dementia-Friendly Communities

- ▶ As part of this grant, BHTP is working with the following communities:
 - ▶ Door County
 - ▶ Green Lake County
 - ▶ Polk/Burnett Counties
 - ▶ Sheboygan County
 - ▶ Wolf River Dementia Coalition

Building Dementia-Friendly Communities

- ▶ For more information about building dementia-friendly communities, contact Barb Larson-Herber at larsonb@uwgb.edu