Upgrade to iOS 5: Back up and Restore

**Things to do before you start:**

- [ ] Charge iPad to 100%
- [ ] Update your iTunes to 10.5 or higher
  (On the Mac, select iTunes, Check for Updates; on the PC select, Help, Check for Updates.)
- [ ] If on laptop make sure it is plugged into the wall or have sufficient battery. (Using battery is NOT recommended)
- [ ] Close all open applications on the iPad (Double tap the home button. After being presented with the open applications press and hold on them to get the close button. When done tap the home button)
- [ ] Restart iPad

**Step One: Transfer Purchases (App, Music, Movies, Podcasts)**
Purchased content will need to be backed up if it is not already on the computer. This way when the update and restore takes place; iTunes will put the applications back on in addition to the backed up App data.

The first step will be to **SYNC** the apps on your iPad to iTunes. Connect your device to the computer, open iTunes and be sure that “Sync Apps” is selected – then click the “sync” icon in the lower right of the screen.

Now we will backup this content. To do this right click (Control Key + Click) on the device to pull up the menu, and select the “Transfer Purchases”. Selecting “Transfer Purchases” will pull down the apps to the computer for updates as well as later restoring.

**Step Two: Authorize Purchased Items**
Now authorize the computer to have access to all purchased content for the update and restore process.
Step Three: Back Up
iTunes now needs to back up the iPad. What this back up does is that is creates a full back up of the devices data (picture in the camera roll, app data, app layout, backgrounds, alert sounds, e-mail / exchange accounts, and system settings in general).

Step Four: Update Apps
Update all iOS applications so that they are the latest version. This makes sure they are fully compatible with iOS 5, and all of its new features.
Step 5: Update the iOS device software

Now it is time for the big one. Updating the iPad to iOS 5 software. This is the most crucial part of the entire process, and it is best if no interruptions occur. For that reason make sure that the iPad is charged to at least 15% battery.

To get the update now go down to the version section of the device info. Here will see two options. To preform the iOS upgrade click “Check for Updates” following that iTunes will prompt to download the latest version after agreeing to terms and agreements.
Step Six: Restore
After the updates run the iPad will restore all of its App data, but not the purchased content. That comes later in this step.

Set Up Your iPhone

Now that the settings and app data are on the iOS device we will need to install the applications and move the purchased content back to the device.

Now go on the device page and go to the “Apps” pane.
Step Seven: Deauthorize this computer
The same way step two was completed must now be done in reverse order.

Step Eight: See Pat’s video for device configuration
Now that you have iOS 5 you will now want to watch the eHelp video on configuration of your iOS device with it’s new operating system.