

Apply Training Content on Engaging Families

This assignment is appropriate for a newly assigned case.

Review the case record and talk with the previous worker in order to identify:

Family Values:

Family Strengths:

Issues from Initial Assessment or Intake Inquiry or earlier history with the agency that may be unresolved and need discussion:

Current Family Attitudes about Agency Involvement:

Cultural Identification and Resulting Issues for Engagement:

Current Unmet Needs:

Possible Engagement Strategies:

How can you use this information to engage the family with you and the process of ongoing services?

How can you explain your role so that it makes sense to this family?