

UW-GREEN BAY

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Survey Results -- Overview

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Student Technology Survey

Respondents: 596 displayed, 596 total

Status: Closed

Launched Date: 10/31/2008

Closed Date: 12/01/2008

Display:

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1. Please select the option that represents your affiliation.

		Response Total	Response Percent
Freshman		131	22%
Sophomore		99	17%
Junior		129	22%
Senior		181	31%
Adult Degree Program		29	5%
Graduate Student		14	2%
Special (non-degree seeking)		8	1%
Total Respondents		591	
(skipped this question)			5

2. Residence

		Response Total	Response Percent
On Campus		223	38%
Off Campus		367	62%
Total Respondents		590	
(skipped this question)			6

3. What type of machine is your primary workstation on campus?

		Response Total	Response Percent
Windows PC		487	83%
Macintosh		51	9%
Both		47	8%
Total Respondents		585	
(skipped this question)			11

4. Please indicate if you are satisfied with the following computer applications. If you do not use the application, please mark "Don't Use."

	Satisfied	Dissatisfied	Don't Use	Response Total
Office 2007 for Windows	81% (399)	11% (56)	8% (39)	494
Outlook Web	80% (393)	6% (29)	14% (70)	492
Internet Explorer 7	79% (390)	9% (46)	12% (57)	493
Expression Web	7% (32)	2% (9)	92% (448)	489
Dreamweaver	6% (27)	1% (4)	94% (456)	487
Maple (Mathematics software)	7% (32)	1% (7)	92% (451)	490
Pinnacle Studio (video & audio editing)	8% (38)	3% (14)	89% (437)	489
			Total Respondents	3434

5. Please indicate if you would like training on the following applications:

	Yes	No	Response Total
Word 2007	23% (109)	77% (375)	484
Excel 2007	30% (146)	70% (344)	490
PowerPoint 2007	24% (117)	76% (367)	484
Access 2007	23% (113)	77% (370)	483
Publisher 2007	21% (100)	79% (384)	484
Outlook Web	11% (52)	89% (431)	483
Internet Explorer 7	8% (39)	92% (440)	479
Expression Web	14% (66)	86% (410)	476
Dreamweaver	20% (96)	80% (385)	481
Maple (Mathematics software)	15% (73)	85% (404)	477
Pinnacle Studio (video & audio editing)	20% (96)	80% (383)	479
		Total Respondents	5300

6. Comments:

View responses to this question [view](#)

Total Respondents **88**
(skipped this question) 508

7. Please indicate if you are satisfied with the following computer applications. If you do not use the application, please mark "Don't Use."

	Satisfied	Dissatisfied	Don't Use	Response Total
Office 2008	68% (59)	8% (7)	24% (21)	87
Outlook Web	70% (62)	6% (5)	24% (21)	88
Safari	47% (41)	23% (20)	31% (27)	88
Firefox	59% (52)	12% (11)	28% (25)	88
InDesign	31% (27)	2% (2)	67% (58)	87
iMovie	25% (22)	5% (4)	70% (62)	88
iPhoto	44% (38)	3% (3)	52% (45)	86

Total Respondents 612

8. Please indicate if you would like training on the following applications:

	Yes	No	Response Total
Word 2008	14% (12)	86% (74)	86
Excel 2008	25% (22)	75% (65)	87
Powerpoint 2008	19% (16)	81% (69)	85
Outlook Web	13% (11)	87% (75)	86
Safari	13% (11)	87% (75)	86
Firefox	11% (9)	89% (74)	83
InDesign	21% (18)	79% (66)	84
iMovie	27% (23)	73% (61)	84
iPhoto	24% (20)	76% (64)	84
		Total Respondents	765

9. Comments:

View responses to this question [view](#)

Total Respondents 17

(skipped this question) 579

10. Please indicate whether you are satisfied with campus computer labs. If you do not use the lab or specified computers, please select "Don't Use."

	Satisfied	Dissatisfied	Don't Use	Response Total
PCs in main IS General Access lab	63% (310)	4% (19)	33% (162)	491
iMacs in main IS General Access lab	23% (113)	6% (30)	71% (347)	490
New Multimedia lab in IS1129J (iMacs that boot into Windows or Mac OS)	16% (78)	2% (10)	82% (400)	488
PCs in Library General Access lab	51% (250)	6% (27)	43% (212)	489
Consultant support in IS General Access lab	29% (140)	5% (22)	67% (326)	488
Consultant support in Library lab	23% (111)	3% (15)	74% (362)	488
Group project rooms in IS General Access Lab	34% (164)	3% (14)	64% (311)	489
Group project rooms in Library	27% (133)	6% (30)	67% (324)	487
			Total Respondents	3910

11. Please indicate whether you are satisfied with the specialty labs. If you do not use the lab or specified computers, please select "Don't Use."

	Satisfied	Dissatisfied	Don't Use	Response Total
Wood Hall lab (WH 321/327)	19% (92)	2% (12)	79% (385)	489
Computer Science lab (MACH 122)	9% (45)	1% (7)	89% (437)	489

Social Science lab (MACH 120)	8% (38)	1% (6)	91% (443)	487
LS lab (LS 102)	10% (50)	2% (8)	88% (429)	487
Writing lab (CL 110)	13% (61)	1% (7)	86% (419)	487
Graphic Arts lab (SA 314)	4% (18)	5% (23)	92% (444)	485
			Total Respondents	2924

12. Comments:View responses to this question [view](#)

Total Respondents	75
(skipped this question)	521

13. If you use the General Access labs (IS or Library), please indicate for which of the following reasons:

	Yes	No	Response Total
The labs have software that I need	70% (285)	30% (125)	410
The labs have hardware that I need	58% (235)	42% (170)	405
Quality of the lab computers	58% (234)	42% (168)	402
Network speed in the labs	59% (237)	41% (164)	401
Multimedia equipment available	45% (178)	55% (216)	394
Group study space available	60% (242)	40% (158)	400
Assistive/accessibility technology available	48% (192)	52% (204)	396
Social aspects and interaction	42% (167)	58% (230)	397
Lab consultant assistance	39% (153)	61% (243)	396
It is motivating to work around other people	36% (142)	64% (253)	395
Convenience	79% (323)	21% (86)	409
I don't own a computer	6% (22)	94% (373)	395
			Total Respondents
			4800

The General Access Lab hours are:

- 14.**
- Monday – Thursday 7am-Midnight
 - Friday 7am-5pm
 - Saturday 9am-5pm
 - Sunday 11am-11pm

Are these hours sufficient for you?

		Response Total	Response Percent
Yes		418	89%
No		53	11%
			Total Respondents
			471
			(skipped this question)
			125

15. Since the General Access Lab hours are not sufficient for you, what would you like the lab hours changed to?

View responses to this question

[view](#)

Total Respondents 46
(skipped this question) 550

16. Please indicate if you are satisfied with the following campus technology services. If you do not use the service, please select "Don't Use."

	Satisfied	Dissatisfied	Don't Use	Response Total
Housing IT Service Center	19% (89)	3% (14)	79% (378)	481
Campus wireless network	47% (225)	21% (101)	32% (155)	481
Kiosk stations (free-standing Internet access PCs around campus)	51% (246)	20% (94)	29% (141)	481
Free technology workshops	14% (68)	2% (11)	84% (400)	479
Remote Lab service	33% (157)	9% (43)	58% (277)	477
WebDAV (remote access to campus files)	19% (89)	5% (24)	76% (363)	476
CIT Help Desk (2309)	22% (103)	7% (35)	71% (341)	479
Campus Online Calendar	29% (138)	7% (32)	64% (306)	476
Media Services video & equipment checkout	15% (72)	2% (10)	83% (394)	476
			Total Respondents	4306

17. Comments:

View responses to this question

[view](#)

Total Respondents 132
(skipped this question) 464

18. Please indicate if you are satisfied with the following computer systems. If you do not use the system, please mark "Don't Use."

	Satisfied	Dissatisfied	Don't use	Response Total
Desire2Learn Course Management System (D2L)	81% (383)	10% (48)	8% (39)	470
GBShare File Sharing System	28% (132)	7% (32)	65% (305)	469
Clickers (Student Interactive Response System)	31% (147)	9% (44)	59% (278)	469
Advising information (SIS)	69% (322)	11% (53)	20% (95)	470
Class schedule (SIS)	91% (426)	8% (38)	1% (6)	470
Degree progress (SIS)	72% (337)	18% (86)	10% (47)	470
Grades (SIS)	87% (409)	7% (33)	6% (27)	469
Financial Aid (SIS)	80% (374)	7% (31)	14% (64)	469
Registration (SIS)	88% (410)	9% (43)	3% (15)	468
Transcripts (SIS)	80% (373)	9% (43)	11% (52)	468
eBilling & Online Payments (SIS)	65% (306)	9% (40)	26% (123)	469
Cofrin Library Catalog (Voyager)	50% (232)	10% (45)	41% (190)	467
MetaLib (Library)	49% (230)	11% (52)	40% (186)	468
FindIt! (Library)	40% (188)	9% (44)	50% (236)	468

ILLiad (interlibrary loan) (Library)	32% (151)	5% (24)	63% (292)	467
Universal Borrowing (Library)	31% (146)	5% (22)	64% (297)	465
			Total Respondents	7496

19. Please indicate if you would like training on the following systems:

	Yes	No	Response Total
Desire2Learn Course Management System (D2L)	8% (38)	92% (416)	454
GBShare File Sharing System	20% (91)	80% (363)	454
Clickers (Student Interactive Response System)	11% (49)	89% (400)	449
Advising information (SIS)	14% (61)	86% (387)	448
Class schedule (SIS)	8% (37)	92% (413)	450
Degree progress (SIS)	12% (54)	88% (397)	451
Grades (SIS)	8% (38)	92% (412)	450
Financial Aid (SIS)	11% (48)	89% (403)	451
Registration (SIS)	9% (42)	91% (407)	449
Transcripts (SIS)	10% (47)	90% (404)	451
eBilling & Online Payments (SIS)	9% (41)	91% (410)	451
Cofrin Library Catalog (Voyager)	16% (73)	84% (380)	453
MetaLib (Library)	17% (78)	83% (372)	450
FindIt! (Library)	17% (77)	83% (374)	451
ILLiad (interlibrary loan) (Library)	16% (74)	84% (376)	450
Universal Borrowing (Library)	15% (69)	85% (382)	451
		Total Respondents	7213

20. Comments:

View responses to this question [view](#)

Total Respondents **76**
(skipped this question) 520

21. Please indicate if the following new technologies are important to you?

	Very Important	Somewhat Important	Not Important	Response Total
Wireless in all classrooms for students	64% (299)	24% (114)	12% (55)	468
Wireless in Housing common areas (i.e. lounges)	62% (286)	14% (66)	24% (113)	465
Wireless in campus labs	58% (270)	25% (115)	17% (79)	464
Wireless in faculty/staff offices	41% (191)	25% (115)	34% (158)	464
Wireless printing to Passprint stations from campus locations	59% (273)	25% (117)	16% (75)	465
Laptop checkout program for students	27% (127)	33% (153)	40% (185)	465

Learning Commons (casual study/gathering area in Library)	48% (222)	35% (162)	17% (78)	462
Expanded training and support for multimedia production for students (Student Technology Assistance Center)	28% (128)	40% (182)	33% (150)	460
Additional group project rooms with computers	40% (184)	35% (161)	25% (112)	457
Podcasting of course content	29% (132)	31% (142)	41% (188)	462
			Total Respondents	4632

22. Please comment or identify other new technologies you would like us to explore.

View responses to this question [view](#)

Total Respondents 57
(skipped this question) 539

23. Regarding the issue of illegal downloading of music and movies on campus (copyright infringement), please indicate if the following statements apply to you.

	Yes	No	Response Total
I am aware of the copyright infringement issue on campus.	81% (376)	19% (88)	464
I am aware of the penalties for downloading material illegally.	85% (396)	15% (68)	464
I am aware that music files may be shared inadvertently by the installation of common file sharing programs (LimeWire, Morpheus, BitTorrent, etc.)	79% (368)	21% (98)	466
			Total Respondents 1394

24. Please indicate if you personally own the following technology tools.

	Yes	No	Response Total
Windows desktop computer	51% (236)	49% (225)	461
Windows laptop computer	75% (343)	25% (116)	459
Macintosh desktop computer	3% (13)	97% (436)	449
Macintosh laptop computer	9% (39)	91% (407)	446
Personal Digital Assistant (PDA – PalmPilot, PocketPC, etc)	10% (44)	90% (406)	450
Smart phone (cell phone with Internet access such as iPhone, BlackBerry, Treo, etc.)	18% (84)	82% (372)	456
			Total Respondents 2721

25. Please indicate whether you use the following operating systems on your personally owned computer?




Yes	No	Response Total
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Vista	45% (204)	55% (254)	458
Windows XP	68% (312)	32% (146)	458
Earlier version of Windows	16% (72)	84% (376)	448
Macintosh OS 10.5 (Leopard) or 10.4 (Tiger)	9% (39)	91% (409)	448
Earlier version of Macintosh OS	2% (11)	98% (439)	450
Linux or Unix	6% (27)	94% (424)	451
Total Respondents			2713

26. Would you participate in a campus text message alert system (via cell phone) to inform you of emergency situations on campus?

		Response Total	Response Percent
Yes		340	74%
No		118	26%
Total Respondents			458
(skipped this question)			138

27. Overall, how satisfied are you with the technology that UW-Green Bay provides?

		Response Total	Response Percent
Very Satisfied		99	21%
Satisfied		282	61%
Neutral		67	15%
Dissatisfied		13	3%
Very Dissatisfied		1	0%
Total Respondents			462
(skipped this question)			134



Survey Results -- Details

[Results Overview](#)

Student Technology Survey

Respondents: 596

Status: Closed

Launched Date: 10/31/2008

Closed Date: 12/01/2008

6. Comments:

Full
Response

- | | | |
|-----|--|----------------------|
| 1. | I would like to see Dreamweaver and Flash editors put back into the GAC Lab. I am unable to do most of the things I like to do without these. | view |
| 2. | I have NO idea what the last 4 listed are. Or where to find them. How to use them. etc. | view |
| 3. | I would like professors for the adult degree program to be able to open more word documents than just office 2007. It's a really big hassle for me and for them.
Would there be able to be a way to copy something from the remote lab to your own computer's word documents or email? That might help with it too. I don't know. | view |
| 4. | I'm a music major, and the upgrades to the mac's in our piano lab were great. Seeing continuous upgrades would be much appreciated. | view |
| 5. | You guys do a great job, but I would like to see efforts made to be more environmentally and economically conscious. For example, there's a program called SoftXpand that lets you run up to 8 workstations simultaneously off one pc. It's very fast too. You can see it online at www.multi-station.com or www.miniframe.com. | view |
| 6. | More labs around campus would be more convenient | view |
| 7. | More training sessions needed! | view |
| 8. | Firefox to be standard on all computers. | view |
| 9. | Saving..things always shutdown for unexpected reasons and you lose your work.The PC's freeze up a lot when working on powerpoint projects and its frustrating. | view |
| 10. | The new word 2007 is hard to find things and is not as easy to navigate as the old word. | view |
| 11. | not quite sure what all these programs have to offer and how they can be helpful | view |
| 12. | it'd be great if the keyboards were disinfected on the hour and IS was sprayed with room spray...other than that, great job! | view |
| 13. | Please provide POP access to the mail servers. Also improve the support of VPN connections to the servers. | view |
| 14. | I do most of my computer work at home. Presently I have a dial-up connection and I find that the time it takes for things to load is excessive. There is not an option for me to go to a faster system, but maybe if there was something that could be done on your end to make loading a little quicker. | view |
| 15. | MS 2007 seems so cryptic. It is unlike any application we've used before, and we don't know where anything is. | view |
| 16. | The 2007 Office is confusing for me even though I have been using Microsoft for years. | view |
| 17. | Advanced mode in Outlook web should be compatible with other browsers such as Firefox. | view |
| 18. | It seems like I am hunting around a lot to find commands on Office 2007 that I used in earlier models. But I can usually find it after awhile. | view |

19. horrible setup with the printers..need more...confusing/excrutiatingly long and complicated printing sytem. i have literally not printed things that i need for a class because i don't want to go through the damn id card hassle. i really don't appreciate this. my previous university did not have a problem with this whatsoever. [view](#)
20. Being able to print double sided would be respectful to students budgets and the enviroment, the reasons why it is not allowed should be reviewed [view](#)
21. I would just like to learn excel or maple so I can use the programs for my statistics and other math courses in the future [view](#)
22. Not applicable [view](#)
23. When upgrades happen, it would be nice to have all faculty upgraded so we can all be sent the same, compatible programs [view](#)
24. I cannot work Excel to save my life. I need an "Excel for Beginners" class. [view](#)
25. I hate Word 2007, it is very confusing and I have a really hard time editing papers. I don't feel I need training for it because at this point, the majority of the computers I use still have Word 2003. Video and audio editing might be fun to learn, and I know nothing about it. [view](#)
26. Firefox. Plain and simple. A huge amount of students already use the USB-drive version just because IE7 is so bad, and that way they can bring their passwords with them. [view](#)
27. I do not like the Word 07. [view](#)
28. I hate updates. I can barely use word now. At least the way I used to be able to. [view](#)
29. Faster wireless [view](#)
30. Would like to see a web site program...such has how to use blogger or blog information [view](#)
31. Would like to see training classes for Quark Express. [view](#)
32. Would like to see Firefox, Opera, or other similar browser used on campus. Dislike Office 2007 but realize the campus must keep current with technology and software. [view](#)
33. It would be nice to have some training time held after 5p.m. during the week. [view](#)
34. no training needed at this time, Thanks [view](#)
35. Excel 2007 is very difficult to use compared to the old version. It is especially hard since some professors require us to use it and they do not even know how to use it. [view](#)
36. Hard to keep up with the new changes to word or what you can do in these programs without training. [view](#)
37. more macs on campus available to everyone. more short courses on programs that are required in most everyday jobs. i know they are offered, but need more. they are always offered during class times...not helpful. [view](#)
38. Good at computers - dont have problems learning. [view](#)
39. I like the variety of programs given on public computers that allow for any work that a student needs to get done. [view](#)
40. The new application of Maple 12 doesn't seem to work. We have a very hard time going from Maple labs that our teacher sends us. We still need to open them all on Maple 11 and through Outlooks application on the desktop not through our school websites outlooks page. It's just a pain. [view](#)
41. My Highschool offered a class that was learning about word, excel, and powerpoint. I work at OfficeMax in the printing dept. and our main design program is Publisher (which is an amazing program). I have not had a chanve to learn access, and am not sure if it would provide me with any benifit that i don't get from the other programs. [view](#)
- I use Internet explorer 6 because 7 was mad to work with Vista an i still have an older computer. Expression Web, Dreamweaver, and Pinnacle I have never heard of and don't think that i would personal need or use them. I do however use photoshop at work very often for editing images and pictures, and that is a great program.
42. Get adobe software and firefox. IE7 blows. [view](#)
43. Maybe have firefox as well as ie. [view](#)
44. Never tried Maple but it would be interesting. I am part of the work force and would like to improve my skills in all aspects of Microsoft Office [view](#)

45. It was sudden to switch to Windows 2007. I, and a lot of people were used to Windows 2003. Most of the people I know also have trouble getting documents that are done at campus, and put onto their computers, and it's frustrating. [view](#)
46. I really dislike the new password only allowance for jump drives. This is very annoying and takes up more time finding someone who knows the stupid password than it would be to just allow the jump drives to work automatically as soon as they are plugged in. I wish you would change this rule. It is frustrating to have to have the password everytime I plugged mine in...sometimes it's even on the same computer! [view](#)
- I want to have ease when I go to the library, not frustration.
47. It would be nice if there was a class and/or handout on how to use basics on word 2007 because I know it has a lot of great features but I just don't know how to use them and that just makes my work harder. [view](#)
48. It would be nice if we had more selection for research articles. I have had to order many articles from other universities and then I have to pay for them. I think it would be helpful if a better or larger database was added for research articles online. [view](#)
49. I think that IE7 has some serious flaws, and I have found it important to know how to use multiple browsers, such as Mozilla Firefox and Opera. It would also be helpful to use a mobile compatible server for email. Only certain phones work completely with Outlook- so it would be nice to have a mobile web access type. [view](#)
50. n/a [view](#)
51. i own nooooooooooobs [view](#)
52. I had to take classes in the bus adm program on the Office Suite [view](#)
53. There is currently no graphic/photo editing program. It would be nice to have a nicer one than paint or publisher. [view](#)
54. You need more computers with the Pinnacle Studio software package [view](#)
55. have no idea how to use excel...had issues with lab reports, took a while to figure it all out [view](#)
56. If i have a math problem that cannot be figured out i would like to use this as a resource [view](#)
57. The problem with the Office 2007 applications are the overall design by Microsoft which you cannot control. I would like to learn how to use these without having to take a semester class. Is there a way to change the layout of 07 to function the way 03 did, or give the student the option to do so? If the software doesn't already allow that, then nevermind. [view](#)
58. these 2007 programs are so ridiculous. whats wrong with simplicity??? i hate word 2007 more than any of the other programs. [view](#)
59. none [view](#)
60. I have never used Access or Publisher, so I think training on those would be helpful. Excel is a useful program, so I would love training on that, beyond how to make a graph. [view](#)
61. Many of the Office 2007 components are/have already been trained with during Micro computer Applications courses with Hussin. [view](#)
62. There should be a day before classes start for IT things - learning how to use D2L, Outlook, Microsoft Office, and other essential things, as well as printing and things like that in the labs on campus. I know we go over it during Freshman orientation, but it's only very quickly, and isn't a quality experience. [view](#)
63. My old computer crashed, it was only 2 years old. I purchased a new one and now have to "re-learn" how to use it. I can't believe how much technology changes in such a short period of time. [view](#)
64. NONE [view](#)
65. Not happy with font and address book limitations of web outlook. [view](#)
66. It would be nice if Firefox were on the PCs. [view](#)
67. Other than the microsoft products, I am unfamiliar with all of the other programs offered. I don't even know what they do so I cannot say if they would be useful or not. [view](#)
68. I haven't attended any formal training sessions, but I have contacted Pat T for assistance and she did her best to help me with some questions I had. I appreciated that. [view](#)

I'd personally like to see the addition of Mozilla Firefox as an option for internet browsing.

Also, I do appreciate having access to Outlook Web. This application would be improved for me if more of the personalized options were available.

69. I would also like to have the option of using Mozilla Firefox as an internet web browser in addition to the Microsoft web browser. [view](#)
70. The new windows office is just very hard to use because it is so different from the other versions. [view](#)
71. I would also like to get training on Illustrator, Photoshop, and any other graphics programs available. I wasn't able to fit a design course in my schedule, so those would be helpful. [view](#)
72. Firefox Web browser [view](#)
73. Everytime I open email on campus with the updated outlook, I get a message that something is not enabled for a search & to contact the system administrator. When exiting I get a message asking if I want to permanently delete my deleted items. I cannot get either of these to not come up, and it's very annoying. [view](#)
74. NA [view](#)
75. I would love to see an actual free application we can download to out laptops for video/audio editing! [view](#)
76. I am unsure how to use excel to its fullest potential and think it would be a good skill to have under my belt for future jobs. [view](#)
77. none [view](#)
78. sometimes in the past i had problems with opening videos... but so far this year it's been ok. [view](#)
79. None [view](#)
80. The printers on campus are horrible. Especially the printers in the SA building. I wish someone would actually listen to the students and professors who use them and get them fixed or get new ones. Why are we using printers that are consistently fail, what are we paying for!!!!!! I would like a refund for the money taken from me by that printer, I have asked and I would appreciate it if someone would pay attention and give back the money owed to me. [view](#)
81. It's the stuff I've never used before which I would need the assistance on. Otherwise, computers are pretty easy for me to figure out. [view](#)
82. The new Office is garbage, the same with Vista and Outlook Web. [view](#)
83. I need training on how to create complicated forms in Windows and also how to create charts in Excel. [view](#)
84. Could use training in Exel, Publisher, and Access to make better use of their functions; Expression, Dreamweaver and Pinnacle would be helpful but not necessary fpr my goals. [view](#)
85. wifi access campus wide. [view](#)
86. New Color and Black and White Printer is needed in the SA Graphics Lab. The Black and White one continues to jam up every time. It is unreliable, filled with glitches, and should be replaced as soon as possible. [view](#)
87. I strongly dislike the Banner version of the toolbar in Microsoft Office 2007. [view](#)
88. video lectures please for online learning environments, the technology exists to make this a reality, this should be a basic offering of online learning in this day and age [view](#)



Survey Results -- Details

[Results Overview](#)

Student Technology Survey

Respondents: 596

Status: Closed

Launched Date: 10/31/2008

Closed Date: 12/01/2008

9. Comments:

**Full
Response**

Firstly, I selected Macintosh as my operating system even though I use Ubuntu Linux. No other options were available.

1. My main complaint about the computers on campus is that there is not option to use open-source applications like Firefox or OpenOffice. I would really like to at least have Firefox on the computers and OpenOffice would bring compatibility with ODF office documents. [view](#)
2. Although it may be a lot to ask, I would also like it if some of the computers had some type of Linux installed (especially Ubuntu Linux). That is what I use at home and is what I am familiar with. Ubuntu is free, so there would be no cost to the University. There would also be no cost in upgrading. [view](#)
3. Get final cut [view](#)
4. I'd generally recommend the iWork suite (Apple's version of Office, basically), as well as training for them. They don't follow Office design paradigms, so training may be useful for many people who are used to Office. [view](#)
5. again, more short courses on these programs (offered to people who are not visual/design art major). make short courses more frequent and not during typical class hours. [view](#)
6. I don't mind the outlook web Access Light, however, I don't care for the outlook program on the PC's in the school, I think it's a waste of space, and almost every semester there is a new glitch in the system. I am not fond of files only opening from the on campus outlook program, etc. [view](#)
7. None at this point [view](#)
8. Computers are too slow! [view](#)
9. teach us how to fix the printers becuae they break down constantly before projects are due for graphics students. [view](#)
10. THESE PRINTERS SUCK!!! In the graphics lab in the arts biulding! PLEASEEEE GET US NEW ONES! [view](#)
11. The macintosh computers in the graphics lab run horribly. They randomly crash constantly and don't run safari or let you put programs on the docks. Sould never have taken away the towers! [view](#)
12. the new Macs on campus are terrable. They run slow, colors are dark even when the brightness is turned up, the adobe software on them seems to glitch quite often. I've never seen adobes software glitch so much. (in illustrator tools won't work correctly at times) sometimes when looking at saved files, the files will reappear even after deleting them. Occasionally in the graphics lab, the computers forget they have scanners connected. The color printer in the graphics lab has been nothing but horrible trouble this semester. Lots of lost time and money waisted trying to get our projects to print. Either it will get stuck in a loop printing old already printed files, printing garbled files, printing with colors that aren't in the image, chosing the wrong papers, etc. Money we can get back. But not our time. Our projects have deadlines and when this is supposed to be the only printer we can use for our projects, and it's a wreck, life gets misserable. [view](#)
13. I want to know all of the detail on my macintosh. I have worked with a PC for my entire life until this summer. I know my mac has a lot more to offer. [view](#)
14. NA [view](#)

14. I find this campus MAC unfriendly. There should be more support.

[view](#)

15. FIX THE PRINTERS!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

[view](#)

The color printer in SA 314 is unsatisfactory. It is continually jammed or does not print correctly. We are loosing money for every re-print that we have to make.

16. And with the color printer in the gac lab broken how are we suppose to be able to complete assignments when we can't print at all?

[view](#)

It is very frustrating and it should not be an issue at a university campus. I hope that there will be a new printer in the SA graphics lab soon and that the color printer in the gac lab will be fixed soon. Finals are coming up and printing is a huge factor in my finals schedule. It is very frustrating...

17. I'm going have to say Safari is one of the worse web browsers I have ev er seen. it makes Netscape look good.

[view](#)

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Survey Results -- Details

[Results Overview](#)

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12. Comments:

Full
Response

- | | | |
|-----|--|----------------------|
| 1. | Double booking of the Group project rooms in the General Access Lab is frustrating when you expect to be in the room at a certain time because you called ahead and reserved it and you cannot use it because someone else is using it during that time. | view |
| 2. | There needs to be another computer lab if possible. The project rooms are horrible there should be more than one computer and better taken care off. My experience with trying to use the mac's has been bad. All I needed was to use photoshop, but I wasn't able to use many of its features as a student which was ridiculous. Students need to have more access to those programs. | view |
| 3. | Group work roomsw in IS would be more convenient if could be used when a consultant is not at the desk. | view |
| 4. | i didnt know these specialty labs existed.... | view |
| 5. | The computers really should have Firefox. | view |
| 6. | PC's are slow to login and boot. | view |
| 7. | always freezing and not enough room between computer stations in the gac lab especially. | view |
| 8. | Computers tend to be very slow booting up and when navigating though programs | view |
| 9. | wh computer internet very slow | view |
| 10. | I don't use the computers on campus because, 1. I don't know where the labs are, and 2. Its easier to just go home and do everything on my private computer and not have to pay for printing | view |
| 11. | I hate it when there is only one person in a group project room in the Library, and when I bring a group there to work on something, we can't find a room. | view |
| 12. | NEED MORE COMPUTERS | view |
| 13. | Printing double sided should be allowed | view |
| 14. | For mac computers should have a usb hub attached so that it is less difficult to access. | view |
| 15. | I would like to see the ability to print in more of the buildings... or even if there is a printer in the lab, sometimes i think it would be a lot more convenient ot be able to print. | view |
| 16. | I think there aren't enough computers in the library during the busy parts of the day but in the morning and night it is fine. | view |
| 17. | Not applicable | view |
| 18. | The Graphics Arts lab computers often freeze up. Also, the printer is of poor quality. How can we produce professional graphic work with inferior printing? | view |
| 19. | A little more personal space would be nice. I don't like knowing the people sitting next to me can see what I'm writing without having to strain themselves. | view |
| 20. | The printer in hte Writing lab doesn't always work and has a hard time printing PDF's that we use a lot | view |

21. The 'consultant support' is rather sad 90% of the time. I could do far better on both Windows and OSX. Granted, I enjoy tech support, and have done extensive reading and experimentation on them, but still. Train your workers better, and train them to understand, not just follow steps A through Z. Usually steps B through N are useless, and simply cause enormous inconvenience. [view](#)
22. I would like to see more Macs in Cofrin. Also, perhaps a Mac or two in one of the group study rooms in Cofrin would be great! [view](#)
23. The consultant couldn't answer my question any better than I could and couldn't come up with any possible solutions either. There should be more rooms near the GAC lab for project rooms, and more computers in the library project rooms and more rooms with atleast one computer. They should also maybe setup some kind of reservation system for either the 5 or 6 floor of the library project rooms to guarantee a room but I do also like the first come first serve for more walk-ins. Not that this is IT's problem but the library needs some serious remodel of the furniture [view](#)
24. They are all fine in these areas that I use. [view](#)
25. WE MUST HAVE A NEW PRINTER IN SA 314!! [view](#)
26. I hate that everytime I need to transfer data from/to a flashpen drive, I have to get some PC tech person to install the hard drive. Also I don't agree to that we cannot unplug the internet code from the school PC an plug in to individual PC. Not every one has the PC with intergrated wireless internet. I think as long as the person agree to plug back the internet code after the use, there should be no problem. This also includes using own ethernet cable to the outlet. [view](#)
27. My jump drive does not work on the PCs and I have to ask the consultant to type in the password. They are very nice and help me with this, but all jump drives should work on the PCs. [view](#)
28. the IS lab SMELLS HORRIBLE. was it once a locker room? the assistance in there is also lackluster; usually rude. one strength is the amount of computers available. that's great. [view](#)
29. The internet sucks here! It always cuts in and out. [view](#)
30. The labs always have knowledgable staff on hand for questions. [view](#)
31. Student labs are great. I've had no problem with finding a computer to sit at and if I have any questions the student workers are more than happy to help. [view](#)
32. I u the language Lab in SA (i think that is what is being called the Graphic lab. I did not know that we have that many other places with labs on campus. I also will use the Community Center lab if my computer is not working, or if i need to print. (i don't have a personal printer). [view](#)
33. Comp Sci majors should be able to get into the Computer Science lab 24/7. At least during finals week. [view](#)
34. I'm tired of going into the library for group projects. The rooms are always occupied by one person who is not doing research for the group project. [view](#)
35. n/a [view](#)
36. The printer in LS is prone to long delayed response. Perhaps the printer could move into the lab and be analyzed to prevent future printing errors. [view](#)
37. I only really use my mac. [view](#)
38. You need to make it clearer to students that group project rooms in the library are for GROUPS, not individual students. Not every student is going to feel comfortable asking a single student to leave a group project room, your paid library staff needs to enforce this! [view](#)
39. As a graphic design student we aren't given enough room to save our projects therefore making the computers slow, the internet will stop working, and there are always printing problems. [view](#)
40. The computers this year are alot slower than last year which is very annoying at times...they take more than 5 min to boot up sometimes [view](#)
41. none [view](#)
42. Would be nice to have an area on campus (ie: Cofrin Library) to have computers set aside for students that only need to pull up work to print... I have my own laptop, but must email myself the file and then go to the lab to log on, print a file and log off. Manytimes I spend longer trying to find an open PC than doing this task itself. [view](#)
43. Remote lab is incredible. [view](#)

44. for being a graphics art lab for a major or minor it is not up to par. A. the printer even tho being the more expensive one to print at fails horribly in quality and also in reliability. There have been many times in the last 2 years that much of my own and my coluegues printing money has gone down the drain to that printer. The easiest way to put it is we would all like to go office space on it. Also our computers are moderate but again for a specialty lab for a major shouldnt they be the better computers than the general use ones? and lastly please fix the problems with firefox not working on macs [view](#)
45. the staff is very knowledgable & always willing to help. [view](#)
46. (Wood Hall Lab) I don't like the fact that you don't have an area to add money to your student ID. I also don't like that the lab is not open more generally for education students. This is our wing of the campus and we should be given preference over the business classes there. That's what MAC was built for!!!! [view](#)
47. Software take too long to load initially - I would like to save to a USB port in labs and at home when remotely accesses M drive. Also when I took a course that required me to access software on the internet, the network did not allow it. I had to wait till I got home and access it from my own internet connections. Couldn't software (online book) that instructors use be available to student here > [view](#)
48. more library computers on upper level floors. [view](#)
49. ghjk [view](#)
50. I don't think I should need a computer help desk assistant to use my flash drive at the library computers. It is no different than if I used a disk. [view](#)
51. More computers in group project rooms in the library. Enforce groupwork only in these rooms. [view](#)
52. The printer in SA314 has terrible quality and accuracy, and thats when it actually is working. [view](#)
53. I don't understand why the nice towers were taken away and replaced with much inferior imacs. iMacs in group study rooms - I'm a graphics tutor, I need to use a room where I can talk to my student and so we use the group study rooms. Well, the macs run windows just fine but when switched back to the Mac OS, some done run at all. You can't sign in, and you can't do anything but use windows. So we try to find a different room. (only run into that now when they double book my room I set asside till the end of the semester.) And why won't the macs see a PNY 8gig flash drive??????? Some of our graphics files are huge! When you put them in a folder of many different iterations, you need a bigger flash drive to carry them. [view](#)
54. Lab consultants rarely know the answer to a question other than "can you clean my scanner, when do you close, is that room open , etc. Safari doesn't work, had to do some rename bs to get firefox to work. I prefer safari. Graphics lab - the computers are slow, buggy, forget that the scanners are installed on them, safari doesn't work, the color printer has more issues than I can remember, printing with wrong colors, wrong paper, wrong images, prints old already printed works, spotty rather than smooth, last night glitch was the best. It decided to rework someones brochure cover for them and it looked really cool but it wasn't what she sent to it to have printed. I think the printer has been in the room too long and has taken on a creative being all it's own. [view](#)
55. I think the library should carry more macintosh computers. [view](#)
56. NA [view](#)
57. didnt know that we had all of these computer labs. [view](#)
58. THE PRINTERS SUCK! We need more tabloid printers. When we have projects due the next day and one of the tabloid printers is broken and the other one prints really bad it leaves students with terrible looking projects. The graphics lab printer is the worst printer which is pretty sad. Please update printer in graphics lab and consider more than one in GAC lab. [view](#)
59. I don't like how there are Mac Systems running PC software. [view](#)
60. The imac computers that were moved from the general access lab into the graphics lab this year are very inadequate. It seems backwards how the general access lab got new imacs while the graphics lab got "hand me downs." Also, the printer in the Graphic Arts lab is very old and out of date also. It works only part of the time, and when it does, it prints terribly. I could probably spend less money printing projects at Kinko's than I do in the Graphics Lab. A NEW PRINTER IS IS BADLY NEEDED! [view](#)

61. The computers in the labs seem very slow, especially the Windows computers. I'm not sure if it's because it takes awhile to connect to the network and work with your settings or if the computers are just old, but it seems very slow. [view](#)
62. I would like to see more computer labs in the buildings, instead of having two main ones, it would be nice to have at least a small one in MAC that is accessible to everyone. Other than that the software available is great and I know how to use the applications I need. [view](#)
63. Need people who are knowledgeable about MACs as well as PCs. There aren't enough MACs. [view](#)
64. None [view](#)
65. The printers in the graphics lab do not meet the needs of the graphics students. If we pay more to print in that lab, the quality should be better than that of the GAC lab. I would suggest looking into better printers for the graphics lab, also the new imacs in the GAC lab do not get used nearly as much as those in the graphics lab. The newer imacs should be in the graphics lab since the majority of the graphics students use those more often. [view](#)
66. I would like the staff to be trained better with all the available programs to help with questions for printing and other issues [view](#)
67. FIX THE PRINTERS!!! The printers never work correctly in the SA which is where we need the best printers. I dont understand why they are more expensive and they are the worst printers on campus. [view](#)
68. SAS and Stella should be available on more computers [view](#)
69. The General Access Lab has saved my life many times with allowing me to print materials that wouldn't, or couldn't, be printed on my own. [view](#)
70. The graphic arts lab does not have a reliable color printer, it barely has a functioning color printer. It is continuously jammed or does not print right at all. Because of this many graphics students are wasting money on printing because it does not work right the first time, or not at all. It is very frustrating. How are we suppose to be able to complete assignments when we can not print? Printing is a major component in the graphics courses in which we have no reliable printers to use. The color printer in the Gac lab is broken. [view](#)
- On a university campus this should not be an issue! We need new color printers now, preferably ones that actually work. Thanks
71. More computers in library 3rd floor. There have been many times where all the computers are in use. [view](#)
72. The GAC lab tend to have a very strong odor. [view](#)
73. Graphic Arts lab (SA314) needs a new Black and White Printer. It is fickle and full of bugs. it should be replaced as soon as possible. [view](#)
74. I only use computer lab for 1 class and randomly will use a computer in the hall ways. [view](#)
75. We are missing a good number of pens for the Wacom tablets in the graphics lab, and the printers suck! They both jam every time you print. The black and white one will print almost all letter documents on tabloid (yes we know how to select paper size) and the color printer will alter all colors or smear ink across it, or whatever it wants to do. Every time a new print job needs to start, all toner cartridges need to be reset. [view](#)

UW-GREEN BAY



Survey Results -- Details

[Results Overview](#)

Student Technology Survey

Respondents: 596

Status: Closed

Launched Date: 10/31/2008

Closed Date: 12/01/2008

15. Since the General Access Lab hours are not sufficient for you, what would you like the lab hours changed to?	Full Response
1. It would be nice if the lab opened earlier, even if only by a half-hour, since classes start so early in the morning. Otherwise I think the hours are more than sufficient.	view
2. There needs to be a 24/7 lab. OR Maybe even have a door on this side of campus open the same times as the lab. That would help the most.	view
3. Longer hours on saturday	view
4. Earlier opening times for all days, unless that's too much of a hassel for people who need to be there to open them and monitor them. Then they're fine.	view
5. sunday 9am - 11pm	view
6. more eveining hours	view
7. Open earlier on Sunday	view
8. much longer especially on weekends	view
9. later on fri and sat. people need to do homework then too.	view
10. I would prefer lab hours to be extended on Fridays, Saturdays, and Sundays by about 2 hours later.	view
11. 24/7. my previous university had a 24 hour lab.	view
12. I would like them to be open until midnight every night. I have papers due at times that I can only work on them during the weekend, and I have to work during the morning/afternoon on Fridays and Saturdays. The Sunday-Thursday hours are fine though.	view
13. Weekday hours are good. Open later on Fridays and Saturdays would be helpful.	view
14. More hours on the weekends.	view
15. all day every day	view
16. I would prefer that the lab stay open past midnight- until approximately 1:00am-2:00am. It would be great if the group meeting rooms could stay open 24 hours during finals.	view
17. Later opening on Friday and open earlier on weekends.	view
18. longer weekend hours would be helpful, i have trouble geting in that early, specially over the weekend	view
19. Evening hours on Friday. I work all weekend and too often get kicked out before I can finish projects.	view
20. To make the lab open later on Saturdays	view
21. They should be later Friday/Saturday evenings. Some of us actually do our homework and projects on Fridays so we have a weekend.	view
22. possibly keeping it open later or earlier, expecially on the weekend	view
23. 24 hours	view

24. 11 PM to 2 AM [view](#)
25. Weekends tend to be the biggest homeworks and group work times, so having the GAC labs open later on Fridays and Saturdays should be a priority [view](#)
- Monday – Thursday 7am-Midnight
26. Friday 7am-8pm [view](#)
Saturday 9am-8pm
Sunday 11am-11pm
27. Open earlier on the weekends, open til later than 5 pm on Saturdays. [view](#)
28. sat 8am-7pm, sun 9am [view](#)
29. It would be nice if they were open 24 hours a day - or barring that, at least from early morning till late at night - say 6 or 7 AM to at least 11 or 12 PM. Also, I'm not sure why places close early on Fridays - other libraries do the same thing - but some people do study on Friday night. I have a family, don't have time to go out and have fun, and it would be really nice to have somewhere to go to use a computer or study while my husband is at home so that I am free to go. [view](#)
30. Fridays and saturdays should have extended hours. Also, the hours should extend to at least one o'clock a.m. [view](#)
31. later hours on Friday and Saturday [view](#)
32. 24 hours every day [view](#)
33. the labs hours for friday should be extended. [view](#)
34. Same as Mon. thru Fri. [view](#)
35. Friday and Saturday exteneded hours. [view](#)
36. 24 hours every day [view](#)
37. I would like to see it open later on friday and saturday because most people would like more time during the weekends and some have to work early on friday and saturday. I think 7pm or 8pm isn't too late for the labs to be open on those nights. [view](#)
38. Something at least changed to 7pm on Fridays. I know people would like to leave, but sometimes that's the only time our groups could meet, and the labs would usually close. [view](#)
39. I think the hours during school are okay but break hours and summer hours a lacking. It would be nice to have a 24 hour access lab. [view](#)
40. Later on weekdays [view](#)
41. 24 hours [view](#)
42. open til mid night [view](#)
43. The hours should be longer on Sunday nights and should open sooner on the weekends. [view](#)
44. I would like the Saturday's hours to go longer, like until 7:00 pm, and on Sunday to open earlier, like at 9:00 am. [view](#)
45. I Believe that Sunday - Thursday the Labs Should be Open 24 Hours [view](#)
46. 7 am till 2 am Monday - Thursday [view](#)
7 am till 6 pm Friday
8 am till 8 pm Sat
10 am till 2 am Sunday

Wireless needs to be available at any point on campus. Although it has improved over the last few years, there are still many dead spots, including classrooms.

20. There also should be a way to print documents directly from a personal (wireless) computer to a campus printer. Almost daily I have to transfer documents from my laptop to my campus drive and then log in to a campus computer to print the document. It would save a lot of time to just be able to print to a campus printer directly from my laptop.

[view](#)

The remote lab is a good idea, but it can be too slow to be productive at times.

21. i can barely use the "kiosk" computer stations because i would hardly call one sparsely located comuter a station. my old school had real computer stations everywhere. but here the students suffer when they can't access a computer.

[view](#)

22. It is sometimes hard to connect to the campus wireless

[view](#)

23. Kiosk stations need to be maintained. Many times they do not work, especially the one in the Union outside of the Cloud.

[view](#)

24. The kiosk's in the garden cafe need to be fixed because they do not run as fast as the other computers.

[view](#)

25. Wireless should be available in all classrooms

[view](#)

26. The remote desktop is a nice feature, but even on the fastest computer (example even on campus to gain access to other software) it is nearly impossible to use with any efficiency due to the slow operation time and slow responses to input.

[view](#)

27. I like the wireless network but in MAC hall I cannot access any wireless connection. This needs to be fixed!

[view](#)

28. The wireless network is very weak in lots of places

[view](#)

29. Not applicable

[view](#)

30. More kiosks need to available

[view](#)

31. The wireless internet doesn't have a strong connetion everwhere even though it should, especially in MAC hall. Sometimes in the Union it loses connectivity too. I love the kiosk stations, I just want more of them. a lot more. I heard rumors that we were getting some in the Phoenix Club, that would be a great start. THEY are very convenient and I know a lot of people use them.

[view](#)

While the remote lab system is a fantastic concept, WHY JAVA??! It barely works on Macs, it's incredibly slow and inefficient for this purpose, and the entire system could be _solved_ by a _free_ VNC setup on both ends. That's what VNC is designed for.

The help desk itself is decent, though unable to answer technical questions most of the time. The CIT website, though, is LITTERED with broken links and outdated information. Get someone to fix it ASAP, and maybe people will use it.

32. WebDAV is... functional. Barely. Most importantly, updated connection help _needs_ to be available online at the CIT website. The same is true for remotely connecting an email program, instead of using the web Outlook interface.

[view](#)

The online calendar is a work of art. Kind of like when someone guts an animal and throws its entrails around the room. It's astonishing that anyone knows it exists, and it's practically useless for _any_ purpose except the actual room reservations, which it does decently. But looking for events? Psssh. 99% of them don't even appear, despite being open to the public and relevant to many people.

The kiosk stations are very useful, but quite frankly there need to be more of them. It's very common to see every one I walk past be in use. Also, they may be due for a hardware update, as logins can easily take 10 minutes in some situations. They're usually chosen for convenience, and that makes them inconvenient, nullifying their primary reason for existence.

33. more kiosk stations would be nice....perhaps in the lobby area on each floor of the library....at times all the library computers are full.

[view](#)

34. What is the campus online calendar? I've never even heard of it

[view](#)

35. You could put kiosk desks at pretty much every corner in each building and they would all get used.

[view](#)

36. Faster wireless...unless this vista crap is what's f'ing my computer up

[view](#)

37. Housing needs to have wireless.

[view](#)

38. Every classroom should have a computer. This is 2008, and it's really inconvenient when class rooms do not have computers in them. The cart computers that are portable are not sufficient when it comes to learning in the classroom. I found this very odd that every class room on campus does not have a computer. You should really consider putting a computer in every room. [view](#)
39. Need Wireless network in res halls. Wired connection could be stronger [view](#)
40. I marked dissatisfied with the wireless network because I brought my laptop to class in mac hall one day(I don't normally bring it to class, but the prof. asked people with laptops to bring them) and even though I was conected properly to the wireless internet it said that the conection was poor and it was very slow. this should not have been the case being as I was in Mac hall room 208, I checked all the settings and such but nothing was wrong except the conection was bad. [view](#)
41. Kiosk stations are, oftentimes, ridiculously slow moving. If I plan on checking for an E-mail or something real quick between classes, in passing time, I'm lucky to get to that next class on time because it will take 3 minutes for the kiosk to load my "personal preferences" and another two to upload the outlook web access sign-in page. [view](#)
42. The wireless network doesn't always work. It needs to have stronger signals. There are not enough kiosk stations. More should be added everywhere. The union doesn't really have many, which I find odd. Plus since they get turned off at night, if you are the first one there in the morning then you'll be waiting a good 15 min for it to boot up. The remote lab service is confusing to operate and doesn't always work. [view](#)
43. For 3 years previous to this year I live on cmapus and used the IT service and it was great! The remote lab is a great idea and I have tried to use it many times as it is a great time saver and very convenient however I have never been able to access it. I have talked to several other people who have tried to use it who haven't been able to access it either. I'm not sure what the problem is but it would be great if it worked! [view](#)
44. There needs to be more kiosk stations in theatre hall and studio arts. [view](#)
45. If I knew how to use the remote lab, campus files, or media services, I might be more apt to take advantage. [view](#)
46. CIT is very helpful when I have computer problems as well as the library consultants. I would like to see the entire campus be wireless although I know that would not be easy or cheap to do. Also having accesibility to more kiosk stations would be helpful because it seems like they are always being used. [view](#)
47. Many of the PC's that I've used on kiosk stands are SLOW!!!!!! The point of the kiosk as I see it is convenience - it's QUICK - you don't have to walk all the way to a lab. But if the machine is slow it defeats the purpose. [view](#)
48. once more, need more free technology workshops (short courses) available (both in content and in frequency). campus online calendar is hard to find. [view](#)
49. Remote lab would be nice to use but don't really know how. [view](#)
50. Wireless for the Student Housing.... [view](#)
51. Remote lab doesn't work at every computer and only shows select files. Did not work for my Lab work for anyone in the class. [view](#)
52. I think everything is fine as it is. [view](#)
53. Sometimes when I call the help desk I get this feeling that they really don't want to be helpful at all. Student workers at great but once they try to get someone to answer my question the next person I talk gives me an 'I don't care' attitude. I've called many five times total in my two years here. [view](#)
54. I just want to say, the people at the housing IT service center, where you can take in your PC if it is broken, they are AMAZING. they weren't able to fix my computer, but i didn't have to pay 200 bucks for someone else to tell me its fried beyond repair. that means a lot! [view](#)
55. I think that students need to be more aware of lab locations. I thought that there was only three labs on campus (and one in the community center). I would like there to be more Kiosk stations, eaiter an aditional one where they are already or new locations for them. [view](#)
56. Media Services are very nice and helpful when I go there for questions. [view](#)
57. Wireless needs to be over entire campus and in housing. More kiosks espeically in SA and TH and in the CC [view](#)
58. Wireless should extend into housing, and be strong enough signals in each classroom. [view](#)

- The Kiosk stations tend to have many malfunctions, very similar to some of the imacs in the GAC lab. Computers simply won't boot, and these problems can sometimes go without assistance for days and once in a while a weeks. Limiting access to ports on Kiosk PC's and creating a more secure program would be suitable for my purposes. The Kiosk come in handy for myself, when I need to check email or bank statements to check on when a bill went through, etc. Small task that don't require a computer lab.
59. an IT service for off campus students would be nice. Even if it requires extra service charges I would pay the charges for help that is dependable. I would go to state employed IT help before I go to radio shack, etc. I have not take initiative to email helpdesk about my problem with Remote Lab. I am unable to access remote lab. When the link is clicked it simply continues to load, for days if I leave it run. All other programs and internet functions work without systematic error. [view](#)
60. Cannot connect to 'UWGB Wireless' from Mac OS X throughout campus [view](#)
61. Wireless is good, but could be in a couple more spots. [view](#)
- My laptop is unable to pick up the wireless signal or is too slow to be effective in most of the MAC 100 classrooms. :(What Online Calendar are you talking about, I know of four major calendars. CIT help desk isn't able to actually help half the time, I sit on the phone for an hour and nothing is still completed. They don't seem to know about higher end stuff that the Admin does. So they can't direct me to someone that can help. Media Services is a waste of time and money. Why should I have to pay to rent something that's just sitting around. Stops me from using them unless I absolutly have to.
62. [view](#)
63. There should be wireless in studio arts. [view](#)
64. more wifi [view](#)
65. the remote lab is very useful when you dont feel like going to the lab but this service is extremely slow and freezes up often [view](#)
66. The wireless is very good. However, there are (or seem to be) numerous dead/weak spots in many areas of some of the buildings, especially the older ones. Can add some WAP to these areas? Nevermind if it's really expensive and not worth it. [view](#)
67. I am booted off of the wireless all the time and some of the rooms don't even get wireless [view](#)
68. more wireless areas maybe in the dorm lounge. [view](#)
- Campus wireless works well for the most part, but in some places it doesn't work; I have trouble on the top floors of the library and some of the labs in Lab Sciences building. The remote lab service is also cool, but it logs you off if you don't touch your computer constantly, which is annoying because then you have to log back on several times. The help desk seems rather pointless to me. I don't understand why the help desk doesn't help students' personal computers. I went in and asked for help, even just advice, and they would not help me; they weren't busy either. I understand it currently is not their job to help students with their personal computers; however, I think this service should be added to the help desk. We had a help desk at my undergraduate school in Ohio that helped with personal laptops, and it was great.
69. [view](#)
- Wireless in the dorms/apartments would be excellent. Also, the technology workshops should be more accessible.
70. [view](#)
- As part of orientation, students should be introduced to WebDAV as well. Most of the students here don't know how to use it.
71. there should be more kiosk stations around campus, And more places were wi fi can be found especially on the top floors of each of the buildings [view](#)
72. just please fix the problems with the graphics lab in Studio Arts [view](#)
73. Campus Online Calendar is hard to follow and confusing for non-students (ie family members) to read. [view](#)
- I am not sure why, but the quality of speed for the computer at the kiosk stations are horrendous,especially when you turn them on and especially on the weekends. I use them all the time and it can get very frustrating. It would be nice to have a kiosk on the 2nd floor of Wood Hall in case, the lab is being used and the first floor kiosk is full.
74. [view](#)
75. Weakness - software takes too long to load initially [view](#)
- The wireless network throughout campus does not cover all. I would expect connections through wood hall and in all open community areas on campus. In additional some classrooms that cater to the Graduate program need wireless access for group work. [view](#)
76. [view](#)

77. In MAC wireless internet is only in certain areas. There is seating in some places, but no wireless...I wish it could be throughout the entire building so it didn't matter where you were. The kiosks always seem to be busy, may need more. The remote lab when using at home tends to shut down so I have to restart it and hope I didn't lose what I was working on. [view](#)
78. It would be nice to be able to print while using the remote lab. I believe there should be more Kiosk stations. Whenever I want to use them, they are always full and I have to wait for several people to finish before it is my turn. I understand that people are not suppose to be on long but the reason that I use them is to check something quick and when I have to wait so long to get on one, it is no longer quick even though the time on the computer is quick. [view](#)
79. PLEASE Broaden the wireless on campus.. mainly the Arts Building!! Most rooms get NO signal!! [view](#)
80. The Kiosk's are dirty and sometimes they aren't on and then you have to wait for them to turn on and sometimes they don't turn on. I also think that more kiosk's should be added. I am only in WH and MAC. WH has a computer lab so that is fine but in MAC there aren't that many. [view](#)
81. Never heard of the campus online calendar. More kiosks would be great and sometimes the kiosks take a long time to load [view](#)
82. I would like to see wireless at teh Kress center. Also, Kiosk are always down and it can be frustating. [view](#)
83. I use Remote Lab all the time - it is frustrating when the service doesn't work or unexpectedly boots me out, but this has happened only a few times. Overall, it's a very convenient way to work away from campus. [view](#)
84. Whenever I use the Kiosks they appear to be incredibly slow or not work at all and just lock up on me. [view](#)
85. Kiosk stations are usually too slow or frozen. [view](#)
86. Wireless access areas in the Cloud Commons would be nice. Also provided wireless in the residence halls would be great. [view](#)
87. I can't always make the workshops because they always seem to land when I have a class, or am not on campus. [view](#)
88. WebDAV is great, but I often times have trouble connecting, both on campus, in housing, and off campus. Most of the time when I do connect, it has trouble reading the files, writing them, or moving files to and from. [view](#)
89. I am excited that Theatre Hall has finally caught up with the rest of the campus as the last academic building to have wireless access. I hope that it is in the plans to expand the coverage to housing. [view](#)
90. It seems that more often than not, the computer kiosk by the Leona Commons is inactive. I don't use it, but every time I walk by it is non-operational. [view](#)
91. the wireless connections are great in the hallways, but in the class rooms, especially in MAC, the connection in the room is very poor. They have been a few times when in class i would have like to utalized an internet source and was npt able to because of the poor connection. [view](#)
92. The kiosks tend to not work; they freeze or shut down on you when working on them. It would be really nice to have the campus wireless network work throughout the LS building; the access would allow easier and immediate interpretation of lab results [view](#)
93. Kiosk station PCs very slow logging in, etc. [view](#)
94. The remote lab service is nice to use, but it causes me problems as although I can then access some items (like journals) that I couldn't access just on my computer, I then have no way to save it. I like to print outs, but while on remote lab it doesn't recognize my computer - I can't copy and paste. I suppose the only thing that I could do is send the URL's to me via email, but that just creates extra work. So a way to access MY computer while being on the remote lab would be brilliant. I know its possible... my husband is in IT and he my computer up so that while I'm at uni, I can access my computer - while I'm accessing my computer (which is just one screen) I can flip back and forth from uni's computer. So maybe looking into that would be really helpful [view](#)
95. Wifi gets scetchy in the upperfloors of SA and TH doesn't have any as far as I know. SA's wifi doesn't reach out far enough past the lounge area. [view](#)
96. The only thing i noticed was that the wireless signal is very poor in the study area in the student union, right outside the uw credit union. [view](#)
97. I think there should be wireless access in the dorm rooms. [view](#)

97. Free Technology Workshops should have more convenient time offerings.
Kiosk stations run awfully slow.
Campus Wireless Network kicks me off a lot. [view](#)
98. Is there anyway to add more kiosk stations around campus? I know that there are some but most are usually occupied around the clock. [view](#)
99. on campus we should have wireless in the apartments and dormes [view](#)
100. make campus online calendar easier to get to from current student home page [view](#)
101. remote lab is nice to be able to use, but is SLOW [view](#)
102. Would like to see a campus wireless network in housing. As well as more kiosk around the campus [view](#)
103. Most of the kiosks don't work... at least the ones I use.
the campus wireless networks in the dorms is horrible, at least in warren it is. the campus wireless network in mac is good and fast, though. [view](#)
the kiosk stations are really slow to get on the internet
105. The help desk staff seem useless, and often knowledgeable. [view](#)
106. The wireless network is very spotty and only works in certain areas of the campus. Mostly being in studio arts, I find that it is hard to get a wireless connection. [view](#)
107. I think there should be more kiosk stations. A lot of times you go to use one in between classes and they are being used. I think there should be more in each of the halls... Mac, Wood, Rose...etc. [view](#)
108. make the wireless stronger in the SA...all floors [view](#)
109. Help from people in GAC labs and CIT are inconsistent. Some are better than others. [view](#)
110. The majority of the Kiosk stations suck. Especially those in SA. It can literally take 5-10 minutes just to log on. Today it took me 3 minutes to open up Internet Explorer. This is unacceptable. [view](#)
111. None [view](#)
112. I feel like we need more kiosk stations, those are not enough. [view](#)
113. Please fix the printers! [view](#)
114. The kiosk stations are usually too slow and that gets frustrating. There also aren't enough.
Kiosks are amazing! An additional one should be put in the base entrance near the Garden Cafe. Those computers are frequently being used. Perhaps near the vending machines. [view](#)
115. Sometimes the wireless connection is patchy. But I tend to get great reception in the library. MAC has pockets of no internet.
Dissatisfied with the CIT help desk because I've been at the lab in the library and needed help with a computer problem and neither I nor the people working there at the time could get in touch with CIT so I couldn't get any help! This was during summer. [view](#)
117. The help desk is hardly open. After work and school in the evening it would be very helpful to have the help desk staffed for on or off campus questions. If something comes up after hours you're basically screwed. [view](#)
118. When using Remote Access for the lab in LS, specific software was needed that is only available on ~5 of the computers. Never knew which computer I was going to get and would have to make several attempts to get the right one or sometimes never got the right one.
wireless service is poor at best unless you're in a hot spot there is no reason for not having coverage in all rooms. [view](#)
119. There could be more kiosks
Help desk is useless... After going to other colleges their IT can help with everything here it's up to you even though you pay for it to get help... Also security on log in is good but there is no reason to change passwords every 90 days or whatever it is [view](#)
120. Kiosk stations are often messed up by students that don't log off, or lock the computer up. Also too often not accessible - too few for too many [view](#)
121. Wireless in the housing would be a good addition. [view](#)
122. Wireless would be extremely convenient in the dorms. [view](#)

123. Sometimes the WebDAV gets confusing. There needs to be more kiosks and they need to be faster or even have touch screens because that way you don't have to sit down to type things because I am taller so it's awkward typing. Lastly the campus calendar because it should be easier to access because some important dates are not posted [view](#)
124. Get more Kiosk stations. [view](#)
125. WebDAV access rarely functions properly and is barely usable most of the time. [view](#)
126. Many of the Kiosk stations are slow to boot up, the Outlook Web takes forever to start, or something goes wrong and it shows an annoying setup wizard that never helps. [view](#)
127. It would be helpful to have more kiosk stations near the Cloud Commons [view](#)
128. It would be nice to have printers available at the kiosk stations, but otherwise they are fine. [view](#)
129. The limited amount of wireless available throughout campus is stable, but having the entire campus (including walking areas) would be extremely beneficial with today's mobile WIFI electronics. Complete indoor access in all areas (including the Kress Center) would also be beneficial. Hitting dead zones is annoying. [view](#)
Remote Lab is pretty stable - extended hours for some specific computers may be nice.
WebDAV is fantastic when it works. There are many times when I am unable to get into several different network directories. When it works, it is great.
130. Housing IT Services did a tremendous job fixing my wireless internet problem on my NEW laptop!!! I owe them a great deal of thanks. [view](#)
131. webDAV connects upon first initial setup, never after that - done this on Vista SP1 and XP SP3 with same results. Also, remote lab, especially for computer science majors, should be more advanced using more resources from host machine. Remote lab is terrible when working with Visual Studio and other programs that we need to use on a regular basis. [view](#)
132. Anyone working in the gac and library lab doesn't seem to know what they are doing. I have never had a question either of them could solve that wasn't related to inserting more paper in the printer. [view](#)



Survey Results -- Details

[Results Overview](#)

Student Technology Survey

Respondents: 596

Status: Closed

Launched Date: 10/31/2008

Closed Date: 12/01/2008

20. Comments:

**Full
Response**

1. Maybe the training would be good for freshman orientation

[view](#)

I was disappointed to see the removal of the deadline date in the d2l dropbox view tgus year. It was nice to be able to see when the box closes right there instead of relying on remembering when the professor said it was due.

2. Also, the SIS advising/degree progress is not very useful. There's too much clutter involved. I think it would be more useful if the unmet requirements option ONLY showed you your unmet requirements. Radical idea? I don't think so since the option is called unmet requirements and yet it makes you sift through many pages and forces you to find the unmet requirements yourself. Better result would be if it showed that you are missing 1 science class, 3 upper level classes in your major, a writing empasis, and you need more credits (for example)

[view](#)

3. Everything in SIS sort of needs help. It is confusing, unclear, and very hard to understand. I am decent with computers, but SIS always gives me a headache. You don't know where to look, and scheduling is a headache.

[view](#)

4. Metalib is confusing!

[view](#)

5. Would there be a way to view unfinalized grades on the SIS?

[view](#)

6. We use GB share alot for transferring the recordings we make, it still is confusing though to find the files I'm looking for.

[view](#)

7. i want to know how to use a bunch of these, but i dont want to go to a program for it

[view](#)

8. Add a print button to the class schedule and to the Degree Progress pages within SIS to allow ease of printing without all of the side and top margin information.

[view](#)

9. The Degree Prograss info is rather hard to read. It would be helpful if there was a way to simplify the information - a "quick view" of what requirements you have satisfied and what ones you still need, without having to scroll and pick through all of the data.

[view](#)

10. I think the way the degree progress report is set up is horrible. There needs to be a clearer way of seeing what requirements have yet to be met and what requirements have already been met (organize differently).

[view](#)

11. The whole SIS website is absolutely awful and needs to be completely overhauled.

[view](#)

12. None of my instructors use the grades portion of SIS. Additionally, instructor use of d2l is spotty and when instructors do use it it is a pain.

[view](#)

13. The clickers are a rip-off. We need to pay to use them, we don't get to keep them, and we aren't refunded at the end of the semester.

[view](#)

14. The online search for the library is incredibly flawed.

14. Degree process and advising report are fairly confusing. The financial aid process should have better documentation.

[view](#)

15. The degree progress reports aren't very easy to read, or useful. If you are missing a requirement, all you get is a whole lot of red. It basically tells you you are missing one class out of 15 possible classes that are listed. How does that help? The reports should be more individualized and clearer to read if you expect them to be a more useful tool for students. The only time this report was helpful for me: when I looked at it after I applied for my last semester of classes and it finally didn't show any obnoxious red anymore. [view](#)
16. I have been searching for a lot of articles lately that library does not have... it is frustrating. [view](#)
17. I greatly enjoy the ability to access and request information from other libraries. However, I find it very frustrating on ILLiad when after having renewed a book a new due date is posted, then often I receive an e-mail well after the original due date that the book was due at that time as if it was never renewed even if you have a print off showing that it has been. [view](#)
18. It would be nice if the Library search (metalab, Findit) was faster. Also many articles are not accessible except through interlibrary loan. It would be nice if more articles were directly accessible. [view](#)
19. time tables need to be offered earlier so we can prepare our class lists and alternatives. Billing also needs to be sent earlier so we can have enough time to gather our payments [view](#)
20. With the financial aid portion of SIS, sometimes there's a hidden fee or something and the numbers don't match up and it's hard to figure out how much I still owe. [view](#)
21. I do not like that all class information is not available on all the screens. If you go under schedule of classes, it does not tell you how many seats are available, but if you go search for classes, it does tell you. All information should be the same no matter where you look. [view](#)
- SIS is a piece of crap. Ditch it as soon as possible. And yes, I realize the time and money that will cost. Is it worth the time and money to keep it? The wishlist addition has immensely improved registering, however, and has reduced the times it crashes during class registration. However, the bursar's office should really be open longer during course registrations, because holds and problems often CANNOT be solved without their intervention, and they close before a lot of people even start registering.
- D2L works, but barely. What really needs to be done is to streamline it, but that's their end, not ours. I'd recommend something else, but I know they're all basically just as bad. In the meantime, please please make basic training MANDATORY for professors. Easily half of them are totally unable to use it, and the students are the ones who suffer the consequences (incorrect locking times, content not appearing at the relevant dates, restrictions that should or shouldn't exist in discussions... it's painful). The other half abuses it. Mostly, though, they seem to expect that we go through every page in every one of our classes every hour just to look for new material, which is ludicrous. Make it known to them that we will not discover new material on our own in any reliable fashion - we must be informed.
- GB Share. Now there's something interesting. I've used it several times, and I really like the basics of it, but it's SORELY lacking in ONE location: source control. Sure, it handles revisions, but it doesn't offer CVS, SVN, GIT, or anything else I know of as a means to actually use that revision control system. Put any of those in (SVN in particular) and it'll get a lot more use out of Comp Sci majors/minors. Could even be a way to submit projects to professors, instead of D2L.
22. [view](#)
23. I think UB and ILL are great! I use them often! [view](#)
24. I like the advancements and changes that have occurred on D2L and SIS. [view](#)
25. I HATE D2L and SIS with the burning passion of a thousand suns. D2L MUST become more reliable and SIS needs to have extra server space during high-traffic times, such as class registration. 20-minute time out is useful if you're just checking something on a public computer, but is irritating as hell if you're trying to figure out your schedule at home. [view](#)
26. Sometimes the degree progress page is confusing to navigate through and it looks like you need courses when you really do not. [view](#)
27. Appreciate the fact that Cofrin Library sources (ie. academic journals) can be accessed from off-campus. From what I understand, this isn't necessarily common on other campuses, but is definitely a major convenience and an excellent source. [view](#)
28. The SIS website needs to be cleared up. It is very confusing. [view](#)
29. I don't know what some of this is so it would be important to spread the word about the services available - use email to get the word out. I wish the advising information was in a much more user-friendly format online, maybe some sort of table of course requirements that need to be completed. [view](#)
30. I use ILLiad frequently and it is useful and nice to have access to journals we don't subscribe to but I have not paid for any of the use yet because I'm not sure if I can pay for it with cash or pass points. [view](#)

31. cofrin library system very difficult to use to a new student. [view](#)
32. I had training in one of my freshman writing class. [view](#)
33. I'd like to know why our school is making us pay more through EBilling? I thought that they went this way to make things easier, not to make us pay even more money to pay our bills online. [view](#)
34. Thank you for adding the online payments! No more standing in line for 3 hours!
I have used MetaLib in various places , but it is very rare if it provides me with full articles that i can use. I would really like to be able to use a full version of Ebschost, so that i can at least get some full atricles to use as research. [view](#)
35. Paper should be sent out regarding bills. E-bills are cool, but paper should still be sent when dealing with such large amounts of money. [view](#)
36. It was helpful that Anne kasubowski helped one of our nursing classes use the library's online resource for research articles. This 10 minute "training" session may be helpful for other courses that need to look up many research articles. [view](#)
37. I would use e-billing if there was no extra charge. I will take the time to see the smiling ladies in the office before paying a charge for paying online.
I find the course catalog is often Very Poorly documented!!! There have been errors on class information that have caused disruption of my and others degree progress. We are not impressed and because of the many errors in course catalogs, try to work closely with professors and advisers to schedule correct courses for the coming semesters. This is something we could not do if UWGB was a larger school. The professors and personal advisers are what keep us here for now. Very good one on one treatment when you assert yourself. [view](#)
38. There should be a print option, so students can print off their weekly schedule. I always have to copy and paste it..and it doesn't work well. [view](#)
39. degree process could be simplified to make it easier to read and figure [view](#)
40. FINDIT, I would like to be able to find more full text documents. But I understand why that may not be possible. Clickers are a waste of money, and add an aspect to the classroom that I don't want to pay for nor looking for. Degree Progress is too much text, would be easier to follow if it used a better GUI. [view](#)
41. Degree progress is sometimes hard to follow and is not accurate. [view](#)
42. I hate D2L and the clickers. You should create "unforseen problems" with them and blow them up. It's generally the teachers that make D2L so annoying, but the clickers just suck in general. There is enough stuff I have to pay for and worry about other than those clickers. The only purpose for them is to take roll. If I have to use them, I want the option to buy one instead of renting them all the time which can eventaully cost more. [view](#)
43. none [view](#)
44. When registering for classes... it would be most helpful, if the system did not default to the semester you are currently in, but the NEXT semester that is logical, or forces this selection on a single question screen. It is frustrating to add classes... then try to finish enrolling and not be able to enroll, only to find that you added them to the fall 2008 semester, and you were registering for the 2009 spring... now you have to do the work all over again, and some of the courses just arn't offered, so your whole plan changes... After a certain date in the semester, could this just become a logical default change? [view](#)
45. D2L: routinely seems to kick people out during timed quizzes, all of the library stuff is set up in a relatively confusing manner. Degree progress: is there any way to just show what you haven't completed? It doesn't ever seem to show up that way. Registration: It would be nice to be able to check how many seats are left in classes from the Wish List feature, so that you could have backup classes chosen, just in case. [view](#)
46. Make the Transcripts easier to read or in a more understandable format [view](#)
47. I utilize these sources so infrequently that I usually forget how to and have to ask for assistance each time. [view](#)
48. not happy with the fact that the billing system will not accept debit cards and if so they charge much more. i want to be able to pay my bill on line and not have to go to campus [view](#)
49. I absolutely LOVE the Illiad!!! I cannot say how much it has revolutionized my growth as a student and researcher. Combined with the professionalism and knowledge of the library staff, Cofrin Library and its services is the intellectual center of campus. [view](#)
- 50.

Class Schedule - would not like printer friendly versios and it keeps defaulting to the first week of school - what's with that? Should default to current week!

Degree Progress is confusing to students at the point where sciences with or without a lab comes into play.

51. this should give more accurate information. Does a Business major need a science lab? Who knows- other than their advisor. [view](#)

Sometimes Illiad does not allow me to get information that is available to other universities - yet I can see the needed information is there.

Strength - Other than the limitations - I like that information for reports is at our fingertips - Literally

52. jkl [view](#)

53. Transcripts do not print right from SIS and financial aid doesn't give enough information [view](#)

54. This is not a good example, however; I'm graduating in a month. [view](#)

55. The libraries resources are fantastic! Universal borrowing is something more people should really take advantage of. All the online researching resources are great. I feel really confident when using them and I always find what I need. [view](#)

56. Office hourse should be included in advising info on SIS.
D2L, SIS, and the library catalog layouts are a bit confusing to find your way around. [view](#)

57. didnt know that we had all of those library "helpers" [view](#)

58. degree progress in SIS is inaccurate according to advising office...says the requirements are not met but they really are... make easier to decipher and comprehend for students [view](#)

59. I have only used GBShare once- last year & it was confusing to use, an dI don't want to attend a trainging for it. My degree progress info was inaccurate. I had to go tell someone that it needed to be updated [view](#)

60. On D2L, if I want to download a file, I need to click the Yellow bar that drops down, then I press "download file" and then it takes my back to the original home screen. On my laptop AND on school computers. Why should we have to backtrack? [view](#)

61. Only log in once and be able to access D2L, e-mail, and SIS [view](#)

62. I find this survey frustrating since there are no gradations available. It's either you're satisfied or your not. There's no I'm satisfied most of the time, half the time, etc. I know I'm not coming up with great categories, but I don't see how much information you're going to get out of this. I put down satisfied for some while in reality there are many times when I'm not satisfied. [view](#)

63. None [view](#)

64. please fix the printers!!!! [view](#)

65. I've never fully understood GB Share. The concept seems amazing, but I haven't taken the time to figure it out. [view](#)

66. D2L was easy to follow and was an excellent program prior to summer of 2008. The system was changed and reformatted and it isn't near as convenient or easy to follow as it once was. I do not understand the reasons for the change since it was not progressive, it was moving in the other direction. Very disappointing. [view](#)

67. d2l is the worst student interface I have ever had to use... [view](#)

68. SIS does not accept VISA credit cards, which is the only type of card offered at the UW Credit Union, the only bank that's accessible from campus. This makes paying bills very frustrating. [view](#)

69. Many of my professors had difficulties in using the clickers, maybe more training? [view](#)

70. GB Share is confusing to navigate. More training would be appreciated. As for MetaLib, its a piece of junk. There are much better ways to find articles. [view](#)

71. D2L was better last year. I have a hard time navagating through SIS to registrar and search for adult degree programs. [view](#)

72. I would like to be able to better navigate the Cofrin Library Catalog. [view](#)

- The SIS degree progress report is great, but it would be nice if the information was more easily readable. A different output format would do it wonders.
73. GBShare has too many restrictions. It would be easier if each student had web server space, and from their M drive, could give web access. Have the M drive hold both a personal, and web folder. The web folder holds everything that is available through the internet, and the personal folder is only accessible by the 'owner', like the entire M drive is now. [view](#)
74. I have had no problems with D2L but the professors really seem to need training. [view](#)
75. I love interlibrary loan. [view](#)
76. see comments at begining of survey regarding video lectures [view](#)

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Survey Results -- Details

[Results Overview](#)

Student Technology Survey

Respondents: 596

Status: Closed

Launched Date: 10/31/2008

Closed Date: 12/01/2008

22. Please comment or identify other new technologies you would like us to explore.

Full
Response

1. Expanding the wireless to classrooms, housing common areas, and then allowing students to print to Pharos would be amazing. I have had too many times where I need to print something quick and it is a real hassle to transfer everything from my laptop first as I don't have a flash drive. [view](#)
2. laptop checkout is a great idea. The university of Eau Claire does that and it would be helpful [view](#)
3. need more group study rooms [view](#)
4. Even though podcasting can be more convenient, I think it is a horrible idea. It promotes students to not go to classes. [view](#)
5. All classrooms for students should have wireless. The professors should be able to decide if the wireless is on in their classrooms during their class periods to minimize the use of facebook and other irrelevant and distracting websites during class. [view](#)
6. more wireless [view](#)
7. The wireless really needs to be improved. [view](#)
8. wireless in the dorms and apartments would be GREAT! [view](#)
9. I didn't know that Wireless printing to Passprint stations from campus locations existed. Furthermore, I can't find any documentation to set it up. [view](#)
10. Wireless in the dorms and apartments would be nice. [view](#)
11. What is a Podcast? If it were to replace in person lectures I would not support it as you are losing a element that you are paying tuition for. If on the other hand it was only a backup medium so that you could view past lectures and those in classes you might take it would be beneficial. [view](#)
12. Student discount on air cards for laptops. I would very much like to have wireless EVERYWHERE! If you guys could hook me up with a nice discount, I would be a very happy student. [view](#)
13. The use of smartboards would be nice in the classrooms and in the computer technology classes. [view](#)
14. Wireless in classes: useful for me, abuseful for many. Banning laptops is NOT the answer, though some professors seem to believe that it is. Honestly, I think that they should explicitly not be allowed to do that: I use mine for notes, as do _most_ others. It's tantamount to banning pencils and paper. Wireless in housing: it'd be nice. At least put something in the common areas. Getting every room would be nice too, but I fully appreciate the potential cost involved in that, and they can suffer through using their network cables (or bring in their own router). Wireless in labs and faculty: ESSENTIAL. Many times, I can't discuss my plans with my professors to the full extent simply because I can't show them anything online without logging into _their_ computers, where I am without all my documents and saved bookmarks. There should also be a way to print wirelessly with Macs, as I currently have to email files to myself to print anything on campus (Mac laptop user). Face it: the printing system in place now is flawed. You have to run your card through anyway, so it should allow you to print anything in the queue (as queueing is free). Just allow anonymous queueing if the control doesn't open, and the problem is solved. If possible, show IP address / computer name instead of supplied username. Laptop checkout: interesting. May I recommend notebooks (low-power, small laptops)? It's ABSOLUTELY ESSENTIAL that they have a full-size keyboard, but many many people I know would [view](#)

happily rent one if it were small and had good battery life. Introduce people to Google Docs, and they don't even have to worry about changing computers later on.

Podcasting: DO NOT REQUIRE THIS. It's insane. It's a fad. It's very useful, and I'd certainly use it, but most professors' lectures will be useless without video, and most video won't capture _all_ of the whiteboards without being uselessly low resolution where needed.

15. Wireless in the entire Kress Center. [view](#)
16. Wireless is a beautiful thing [view](#)
17. Computers in EVERY classroom, and group rooms. It's somewhat crazy that we're in the 21st century, and we don't have computers in every room. I feel bad for the professors on campus when they have rooms in WoodHall that don't have computers! [view](#)
18. Please put printers at the kiosks, even if they are crappy little inkjets or whatever, it would be nice to be able to print stuff out without having to run to Cofrin. [view](#)
19. Wireless in new apartment living rooms [view](#)
20. Anywhere has wireless can help a lot when an emergency comes. [view](#)
21. Although the 6th floor of the library is used for 'silent' study it is often quite loud because there are no other places for groups to use a computer. So for the people who prefer to study in quiet it's quite distracting to be in a room next to a group of people who are talking. If more group rooms were offered they might not come the the 6th floor and be making noise [view](#)
22. I could see a laptop check out or rental program to be beneficial. [view](#)
23. more online courses at less cost. [view](#)
24. Wireless dorms, not just in the lounges. [view](#)
25. Wireless in housing common areas or around housing period would be great!!! A lot of study groups meet in common areas if the weather is bad or if they don't wish to walk on campus late at night. [view](#)
26. SmartBoards [view](#)
27. Podcasting would be great as a supplement not a replacement [view](#)
28. Somehow fix the computers so I can automatically use the flash drive or jumpdrive without having someone to come and type in their password. Or just give the students the passwords, it's very irritating to have to ask for someone to type in the password everyday...and sometimes twice a day. [view](#)
29. I have no problems running programs. There seem to be a number of problems I run across while running school designated programs. This leads me to believe that the I may overlook some important facts of the programs. When small errors occur it would be nice to have a easy access number to call, or a responsive online technology professional. [view](#)
30. something that allowed wireless printing to passprint stations would be nice but i have found that it is possible to do using remote lab and emailing my documents to myself to get them on the computer that remote lab signs into [view](#)
31. A laptop checkout would be interesting, but until I know more details don't want to say yes. There are too many ways it could go poorly. [view](#)
32. wireless in apartment housing as well [view](#)
33. Residents Life saves somewhere around \$25,000 a year from eliminating their landlines in housing. Unless they plan on taking that out of housing costs (which I'm sure they're not), that money should be used for wireless in housing. Also, that vacant area of the library should be study areas. There are not enough designated study areas on campus. [view](#)
34. Fix your firewall so that X-box live actually works all the time instead of dying off every other week [view](#)
35. none [view](#)
36. webcasting of course content [view](#)
37. I think that this listing left off an important Item... more accessibility to power in locations... there are dozens of places that I would consider sitting down and opening my laptop, but eventually I would need to plug in... so more accessibility to power... some locations the power is close, but just not close enough... ie: 25 feet away...from the seats... or... like in the food court below CF, hidden behind the cutrains... [view](#)

- I just want to comment on one the options above: Learning Commons. What a horrible, horrible idea!! The library is one of the few places where I can actually study in peace and get work done on campus. The majority of students who use the library during finals never step foot in it otherwise. I take my studies seriously and don't appreciate when they are interfered with by casual "students".
38. There are many facilities across campus, e.g., the Union and the garden cafe. I am still chagrined over the fact that the University decided it would be better for the student body to get rid of the Timber Lounge (a respected study area in the heart of the union)-- you know, the intellectual pursuit, what college is supposed to be about, and replace with another reason to make money off of students! [view](#)
39. More group rooms and quieter study rooms would be nice. Why can't the study rooms in the library have sound absorbing materials and walls that continue up to the ceiling? [view](#)
40. It would be nice if the entire campus supported wireless [view](#)
41. .. [view](#)
42. I would love to be able to print from my laptop on campus (without having to send my documents to myself, log in to remote lab, and print. (I don't know if that's what "wireless printing to Passprint stations..." means, but it would be nice!) [view](#)
43. I think wireless should definitely be campus wide. That would be the number one thing I could suggest. At least consistently through-out all the academic buildings. [view](#)
- pod casting - would this include audio recording of all classes? Even video in some classes might be very helpful. For instance there's a business teacher who doesn't talk much so he plays a recording of himself talking and then he'll write all kinds of stuff on the board and tell the class this is what "he" should have said (he talks about himself in the 3rd person). Or he'll write and not talk about it at all but it will be on the test.
44. Copyright: since you don't have a comment from here on, are YOU aware of the copyright infringement being done on photography, graphic art, and others non musical materials? It's routine for a class to give a power point presentation using files stolent from the Internet, also in art and graphics classes - students are often told to pick an artist they like and try to do what they do, even to the point of copying their works. This is infringement. Graphics and fourth estate- using pictures found online or in printed material to fill space without prior written consent from the copyright owner is infringement. This School does not teach ethics in a manner to all students as it should in the 21st century. Ethics extend past the school walks into every day life. A 0 tolledence approch should be taken. [view](#)
45. NA [view](#)
46. It would be great if there were more group rooms available with complete access to a computer. I know that there are plenty of rooms on the 6th floor of the library but not all have a laptop computer to use in them. [view](#)
47. wireless in each dorm room and apartments. make the entire campus wireless. [view](#)
48. not sure what podcasting of course content is [view](#)
49. Again I'm frustrated with the way this survey is designed. Another category--don't know what you're talking about--might have been good, obviously not phrased that way. You can't assume that everyone knows what you're talking about. [view](#)
50. I think that the "Laptop Checkout Program" is a good idea, but there could be problems with students not returning the laptops and whatnot. [view](#)
51. I would like to see an added option to get a computer with the tution for school, much like northern michigans program. I also think a better system for printing is needed for the graphic students, with more paper sizes and qualities avaiable. [view](#)
52. FIX PRINTERS IN SA! [view](#)
53. Podcasting of course content would be a GREAT addition to the curriculum! I currently use a number of podcasts from other universities to supplement my learning, it would be very beneficial offer that opportunity right here at UWGB. [view](#)
54. Wireless throughout the entire campus would be helpful. Not just inside, but outside as well. [view](#)
55. On-line collaborative programs. [view](#)
56. Other types of computer systems ie. ubuntu or openSUSE [view](#)

57. More multi-media opportunities. I was making an imovie documentary for class, and I could get no support or any real help for technology I needed to use, such as external hard drives to check out.

[view](#)

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