

March 2009

Freshens

Comment: The pretzels are fabulous and the price is just right

Response: It is always good to hear! I am glad you enjoy a quality product at a quality price.

Comment: Cheddar cheesy popcorn please.

Response: Unfortunately this is not a Freshens product. It is available in the Corner Store though.

Comment: Please make the breakfast cookies, they are great!

Response: I am glad you enjoyed them. It was a limited time offer that we ran. I am looking at adding them to our regular rotation soon.

Corner Store

Comment: The man working the counter was very helpful pointing out my desired location. Thank you for hiring quality help.

Response: It is always great to hear comments like this. Over the past two years we have really tried to increase the customer service levels here on campus. This is a sign that it is working! Thanks so much!

Pastabilities

Comment: They don't put enough veggies and when you ask for more, they say no.

Response: The recipe calls for a certain portion of each item and the price is set from there. You can always get extra veggies for an additional charge.

Comment: Please give us more veggies especially when we only order one or two kinds.

Response: I will look into a way to accomplish this.

Comment: I only got four onions in my pasta, more veggies please.

Response: All prices are set based on portion sizes. I will talk with the chef and make sure the correct portions are being used.

Phoenix Club

Comment: Are you allowed to bring your own game system and hook it up to the TV instead of the wii?

Response: You are allowed to bring your own wii video games if you want, but not an actual game system.

Café a la cart

Comment: I really enjoy this spot but often times there is not enough space and students often sit on the floor. I think it would be a good idea to add more seating for the students.

Response: I will have to defer to Rick or someone in charge of seating in this area.