

### The Garden Café

**Comment:** Did the cost of a bag of popcorn go way up? It used to cost 75 cents. I just went and got a bag of popcorn, gave the cashier a \$5.00 bill and left with \$3.01 in change. That seems like a rather large price hike.

**Response:** A large popcorn is 99 cents. A small popcorn is 75 cents. You should have received \$4.01 back from a \$5 bill if you ordered a large popcorn. Please contact us directly if you feel you received inaccurate change.

**Comment:** You should get Lipton Raspberry Pureleaf Iced Tea.

**Response:** Thanks for the suggestion. We only have a small amount of cooler space and we try to provide the most popular beverages. I will check with our supervisor to see if she thinks it would warrant some space.

**Comment:** Get more dirt cups.

**Response:** We can certainly run these more often. Thanks for the suggestion.

### The Marketplace

**Comment** I think that we should have The Marketplace open till later on the weekdays and definitely open for weekends. Some people have sports or classes till later at night and want The Marketplace open till 8:30pm or 9pm. There are many other UW campus' that keep their food vendors open pretty late and also on the weekends!

**Response:** We set our hours collaboratively with the University Union and Student Government Association. We try to have hours of operation that satisfy the bulk of our guests needs. Sales currently do not warrant having multiple operations open late into the night or on the weekends.

**Response:** For brunches on the weekends, we should have a milk dispenser or some type of milk available because all of its locked up and it's ridiculous that we should have to drink pop or water when we have pancakes or other things like that.

**Response:** The problem with that scenario is that we would have to switch all of our milk over to this style of dispensing as it would not pay to offer a five gallon bag in a dispenser once per week. We would have to throw out any excess as it would expire before being used again. We could consider going to this method of dispensing milk all the time if that is desirable.

**Comment:** There are really no healthy choices at the Grille or Ebert's and Gerberts (besides soups) and that is all that is open on the weekends? I think this should definitely change since we are such a secluded campus.

**Response:** We are currently discussing providing more variety and healthier options at our venues on the weekends. We hope to roll some other options out next semester. Thanks for the comment.

**Comment:** The food is great, but you need a buffet!

**Response:** That has been and is still being discussed. A Dining Service Consultant will be brought in to study our dining options and make recommendations on changes in the near future.

#### The Grille

**Comment:** The Grille needs boneless wings!

**Response:** We can look at bringing these in if and when we start selling more regular wings. We will consider this for a future limited time offer. Thanks for the suggestion.

#### Erberts and Gerbets

**Comment:** Nobody understands why there is Wisconsin Beer Cheese and Chili every day when they really are not that great. The chicken dumpling, chicken noodle, broccoli cheese and asparagus cheese are very, very good and go quick whenever they offer them.

**Response:** We try to mix up our soup varieties. I will talk with our staff about keeping the rotation fresh. Thanks for the comment.

**Comment:** Bring back the wild rice and chicken soup!

**Response:** See our response above.

**Comment:** Please put more seafood on the Geeter!

**Response:** We must follow Erbert and Gerbert's portioning guidelines as this is a franchised operation. You are always free to purchase extra meat whenever desired.

#### The Corner Store

**Comment:** The Corner Store should stay open later. People like to pick up snacks late.

**Response:** We were open later last year and did not have the sales to continue the late hours. We continue to evaluate our sales and hours of operation to create the best option for our customers.

**Comment:** The Corner Store needs more drinks and healthy snack choices.

**Response:** If you have specific ideas on products you would like to see, please let us know. We are very flexible with the product mix and would gladly bring in items that our customers desire.

**Comment:** I want the cashews back.

**Response:** We can do that for you. Thanks for the suggestion.

**Comment:** Corner Store has great customer service!

**Response:** Thank You!

#### Common Grounds

**Comment:** I was feeling some frustration from my lack of concentration so out of desperation I entered a caffeination situation. The mocha's combination was not in calibration as the worker's occupation lacked sufficient education.

**Response:** Sorry to hear that your drink was not mixed the way you desired. If this happens again, simply return it and ask for a new one to be made to your liking.

#### Phoenix Club

**Comment:** The Phoenix Club is one of the few things open for food on the weekends. So why doesn't it have any healthy options?

**Response:** Thank you for your response. We will look at our options. If you have any suggestions, please let us know.

#### General Comments

**Comment:** A'viands and the University Union staff are all so great and nice! The only think I don't like much is that I don't know how much I am spending when I go to the Marketplace. Some employees tell you how much your meal costs, but some don't.

**Response:** The cashier has a display arm that shows each individual charge and the total amount of your transaction along with your remaining point balances. You can also ask the cashier to let you know the amount of the charge. We will also remind our cashiers to verbally pronounce the amount of all transactions. Thanks for the comment.