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| **January 18, 2019 through January 13, 2020** |
| **Question**  | **No** |
| Were you satisfied with this session? | 6% |

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| **January 18, 2019 through January 13, 2020** |
| **Question**  | **Yes** | **No** |
| Would you recommend this service to a friend? | 99% | 1% |
| Are you glad your organization offers this service? | 100% | 0% |
| Is this service helping you improve your grades? | 95% | 5% |
| Is HelpNow helping you be more confident about your school work? | 86% | 14% |