



The Five Areas You Need to Master to be a Great Leader

Tuesday, October 22, 2019

8:30 a.m.-3:30 p.m.

Startup Hub 2701 Larsen Road, Green Bay, WI 54303

\$200



What You'll Learn

There are many great leadership books that will tell you how to become a great leader. Most of them focus on five key areas. In this class we will delve into these five areas, discussing and evaluating each in-depth. What does mastery look like? What are the steps to reach mastery? The goal for the class is for you to leave with a development plan that incorporates the five areas into your leadership style.

The five areas of focus are:

- Time management and work/life balance
- Customer service
- Communication
- Team building and teamwork
- Service excellence

Learning Environment

The learning environment for The Five Areas to Master to be a Great Leader has been carefully designed to insure maximum benefit. This program will provide you with the tools to become a better leader, while keeping you engaged through discussion, assessments, case studies and exercises.

Who Should Attend

- Small business owners
- Team leaders
- Supervisors
- Managers

Although our workshops are designed for people who supervise others, the concepts and skills taught are also relevant to anyone who works with people in a team environment. Whether you own your own business, or work in an office, at an agency, in a health care facility or manufacturing plant, you will take away valuable insights and skills to apply to your particular work situation.

Learn more and register at
bit.ly/supervisory-leadership

Instructor

Tim Klein is the Director of Facilities Management and Process Effectiveness at Bay Area Medical Center in Marinette, Wisconsin, where he is responsible for all performance improvement at the center, including a \$135 million replacement hospital project. He is a popular presenter in Northeast Wisconsin.



Registration Information

Prior to the workshop you will receive a confirmation email with directions to the workshop location. Accommodation for disability is available. Please contact 920-465-2642 to arrange two weeks in advance.



920-465-2642



professionaled@uwgb.edu

If you have any questions about the course or instructor, please contact Teri Zuege-Halvorson, Area Director, Continuing Professional Education, at zueget@uwgb.edu.

Cancellation Policy: A full refund minus a \$25 processing fee is given when canceling more than 10 days prior to an event. A \$25 processing fee will be added when transferring your registration to another training more than 10 days prior to an event. No refunds or transfers are issued 10 or fewer days prior to the event. A substitute may attend in your place. In case of low enrollments, we reserve the right to cancel programs and return a full refund.