Q) In the spring of 2020, I/my family experienced expenses and/or job loss due to COVID-19. What can I do regarding my financial aid for the Summer or Fall of 2020?

Complete a 2020-2021 Aid Application
If not already done, students should submit a 2020-2021 FAFSA to keep aid options open for the upcoming school year. Go to www.fafsa.gov to complete a FAFSA. The Financial Aid Office will then contact the student within three weeks with an aid offer or next steps. The FAFSA must be completed using income information from calendar year 2018.

Q) I completed the 2020-21 FAFSA, but my/our income has decreased since 2018. What do I/we do to show that to you?

Significant Income Change from 2018 to 2019
For students or parents that may have had a job loss or significant reduction in income between 2018 and 2019, the Financial Aid Office offers a Reduced Income Appeal process. The form can be found at https://www.uwgb.edu/financial-aid/forms/appeal-form/. The completed form should be returned to the Financial Aid Office along with signed copies of 2019 federal tax returns and documentation as to why income changed.

Significant Income Changes in 2020
For students or parents that may have had a temporary or permanent job loss or other significant reduction in income during 2020, the Financial Aid Office will have a separate appeal process. Although we can and will review your changes, it will be difficult for you to accurately estimate income for 2020 this early in the year. For example, the uncertainty of when affected workers can return to work will depend on the state they live in, the type of employment they have, etc. How our states and the economy recover will vary for all of us. For that reason, we generally do not consider such requests until July so it is recommended that you let us know of your change at that time. (Submitting it early may result in us asking for an update in July, before we would consider an adjustment.)

With that being said, please contact the Financial Aid Office at financialaid@uwgb.edu to request an appeal form using 2020 income. In the meantime, gather copies of the following documents (if applicable):
- Job termination or layoff notice
- Pay stubs for 2020
- Unemployment benefits received in 2020
- Severance package details
- Other taxable and untaxable income sources and amounts for 2020 (such as child support, interest income, pension, etc)
- Signed copies of 2018 and 2019 federal tax return pages 1-2 and schedules 1-3 if filed.

Contact the Financial Aid Office at financialaid@uwgb.edu or 920-465-2075 with any questions.