

Critical Incident Stress Management (CISM) Roles

- 1.) Planning and Preparation – Agency Administration, Point Person/Team
 - Policy and Procedure development
 - Education of staff regarding CISM

--- Critical Incident ---

[Demobilization – if needed for natural or community disaster – not likely]

- 2.) Immediate Individual Support - Supervisor
- 3.) Crisis Management Briefing (CMB) – Agency Administration/Crisis Debriefer?
- 4.) Defusing – Supervisor/Crisis Debriefer?
 - Within 8-12 hours or before leaving for the day
- 5.) Crisis Debriefing – Crisis Debriefer
 - Within 72 hours
- 6.) Follow up and Referral – Agency process in place – crisis debriefer should be aware of the process