

Behavioral Health Training Partnership
Mobile Crisis Response Teams Web-Based Orientation Course

Mobile Crisis Response Teams:

Chapter 1 – Introduction 16:32

Engage or Enrage:

1:32:00

Chapter 1 – What is a Crisis Situation? 16:39
Chapter 2 – The Crisis Volcano 6:57
Chapter 3 – Active Listening 13:58
Chapter 4 – Active Listening Demonstration 4:52
Chapter 5 – Supportive Strategies 14:40
Chapter 6 – Be a SMaRti 16:03
Chapter 7 – SMaRti Demonstration 8:39
Chapter 8 – Cooling 10:10

Trauma Informed Practice:

53:36

Chapter 1—Introduction to Trauma Informed Practice 5:53
Chapter 2—Types of Trauma 8:30
Chapter 3—Prevalence of Trauma 4:02
Chapter 4—Impact of Trauma/ACES 16:59
Chapter 5—Impact of Trauma on the Brain 9:44
Chapter 6—Trauma Informed Practice 3:24
Chapter 7—Trauma Informed Systems 5:04

Suicide and Telehealth:

2:17:37

Chapter 1 – Introduction 5:39
Chapter 2 – Background Research 12:28
Chapter 3 – Overview of Telehealth 30:30
Chapter 4 – Telehealth for Elevated Suicide Risk 11:57
Chapter 5 – Key Information for Individuals with Elevated Suicide Risk 23:43
Chapter 6 – Suicide Screening and Risk Assessment 10:28
Chapter 7 – Safety Planning Intervention via Telehealth 24:16
Chapter 8 – Working with Kids and Parents/Caregivers 12:09
Chapter 9 – Wrap-Up 6:27

Harm Reduction:

1:48:13

Chapter 1 – Harm Reduction Overview 17:42
Chapter 2 – Harm Reduction Principles 22:41
Chapter 3 – Harm Reduction Practices 19:52
Chapter 4 – Implementation and Evaluation 30:26
Chapter 5 – Harm Reduction for Self-Harm 17:32

Peer Support in Crisis Intervention:

1:27:40

Chapter 1 – History, Philosophy, and Ethics 18:45
Chapter 2 – Background, Training, and Experience 11:15

Chapter 3 – Research	34:43
Chapter 4 – Peer Workers in Crisis Intervention	22:56

Secondary Traumatic Stress **42:48**

Chapter 1 – Introduction	2:30
Chapter 2 – Burnout	1:56
Chapter 3 – Secondary Traumatic Stress	3:19
Chapter 4 – Differentiating Between Burnout and STS	2:17
Chapter 5 – Helping Professionals Vulnerable to STS	3:30
Chapter 6 – Impact of STS	2:16
Chapter 7 – Moral Injury	19:26
Chapter 7 – Coping Strategies	3:52
Chapter 8 – Other Resources	3:42

Total: 8:58:26 + 62 minutes (Review/Quizzes) = **10 Continuing Education Hours**