Can I bill for......?

Overview of Crisis Billing
(DHS34, subIII)
DHS34 (formerly HFS34)

- Provides standards for counties seeking certification to provide crisis services
- Sub II provided initial standards to provide crisis services
- Sub III included best practice standards and allows for Medicaid reimbursement for services
Who Can Bill under DHS34

- Must be billed through an Agency that is Crisis and Medicaid certified
- Crisis services may be contracted out or provided directly by the county but only if the staff have training and supervision as detailed in 34.
Private Insurance

- Wisconsin-based private insurers have a mandate
- Many private insurance companies are not aware of this
- Need to educate and provide outreach
NE Region Billing Experience

- Most Medicaid denials have been administrative
- Many counties are missing out on potential revenue
- Collaboration between county departments has improved reimbursement rates
NE Regional Billing (con’t)

- Several counties are successfully billing private insurance
- Increased revenues have led to increased community based resources
Getting Started

- Best to start with setting up the Medicaid billing process
- Use resources available to help work out any glitches
- After the process is running smoothly, reach out to private insurance companies in your area.
Forwardhealth/Medicaid resources

- WWW. Forwardhealth.wi.gov/WIPortal
- Must have NPI
- Apply online/track application
- Once certified by Medicaid, establish portal account
Forwardhealth/Medicaid Billing

- Covered Services:
  - Initial Assessment and Planning
  - Crisis Linkage and Follow-up Services
  - Optional Crisis Stabilization Services
- Services can be provided by Phone or in person with client
- Exceptions: clients in Jail, IMD members ages 22-64
Forwardhealth/Medicaid Billing

- Crisis service hours: no limit per day
- Must document need for service thru crisis plan or response plan
- No Prior Auth required for services
- Online Handbook explains complete process
Forwardhealth/Medicaid Billing

- Billable codes: S9484-S9485

- DX codes: V40.0-V40.9, V41.0-V41.9, V60.0-V60.9, V61.0-V61.9, V62.0-V62.9, V65.0-V65.9, V69.0-V69.9, V71.0-V71.9
Forwardhealth/Medicaid Billing

- S9484: Requires modifier: UA, UB, HP, HN, HO, U7 (per hour rate)
- S9485: No modifier (per diem rate)
Forwardhealth/Medicaid Billing

- Crisis Intervention is Fee for Service
- Claims are submitted to Wisconsin Medicaid
- Claims should be submitted on CMS1500 or 837P: claim form completion examples in online handbooks
- Crisis is not covered under BC+ Benchmark plan