Worker Safety for Human Services Professionals

Description:
In our ever-changing society there are risks of violence in the workplace. Whether it involves clients, strangers, personal relationships or co-workers, there is inherent risk in going to work every day. If you work in an office or in the community, there are things you can do to reduce risk through increased awareness and taking appropriate safety measures. This course is taught by a police officer who also provides Crisis Intervention Team (CIT) training to other officers.

Learning Objectives:
- Understand what constitutes workplace violence
- Identify risks in the workplace and specific risks related to human services work
- Proactively prepare for safety in the work environment
- Improve observation skills
- Describe de-escalation strategies
- Know what to do when there is an incident

Target Audience:
County human service workers

4.0 CEH's