KELLY THOMAS

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OBJECTIVE An internship in marketing

EDUCATION University of Wisconsin-Green Bay

Bachelor of Business Administration, expected 201X

Marketing Emphasis Communication Minor

International Travel Course to Cuernavaca, Mexico

Business Track, January 201X

CLASS PROJECTS • Conducted a statewide marketing audit of Pomp's Tire stores

Developed market research survey for attendees of Bayfest Live

Designed a social media advertising campaign for the New Leaf Co-op

SKILLS Computer

Microsoft Word, Publisher, Excel, PowerPoint, and Outlook

Adobe Photoshop and Dreamweaver

Language

Intermediate Spanish

EMPLOYMENT

A'viands, UW-Green Bay

Cashier, 201X – 201X

- Processed cash and debit transactions
- Provided excellent customer service

ShopKo, Green Bay, WI

Civil Recourse Specialist, Loss Prevention Department, 200X-201X

- Read and reviewed shoplifting cases before being sent to the attorney
- Efficiently answered phones and demonstrated good communication skills
- Developed an efficient return letter procedure
- Entered customer payments and prepared statistics reports

Stockroom Clerk, Optical Department, 200X-200X

- Processed orders accurately and efficiently
- Answered phones and responded to email inquiries

References and portfolio available on request