WELL WISCONSIN

Make It OK Webinar

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This information does not provide medical advice, diagnosis or treatment. It should not be used as a substitute for health care from a licensed health care professional. Check in with your health care provider and/or your Employee Assistance Program if being overwhelmed is interfering with daily living or activities you would like to do.











Make It OK

to talk about mental health and illnesses



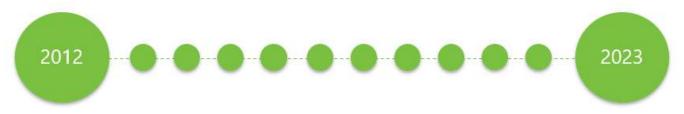
Thank you for joining us!

Welcome! Before we get started...

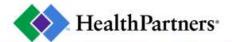
Use the question box to share 2 words on "why you're here today"

Story of Make It OK

- ▶ In 2012, HealthPartners heard from the community about the stigma of mental illness
- HealthPartners partnered with NAMI MN and communities
- Make It OK campaign launched to stop the stigma

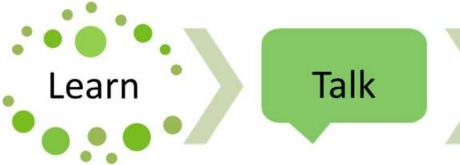


Learn more about the progress Make It OK continues to make in our communities in our 10 Year Report to the Community.





Make It OK is a community campaign to reduce stigma by increasing understanding and creating caring conversations about mental health and illnesses.



- What stigma is and why it matters
- Mental Health Myths & Facts
- How to offer support

- Tips for Talking
- What to Say/Not Say
- Change the narrative with caring & informed conversations
- About stigma

Share

- Information and resources
- Make It OK message in your community



Make It OK Key Messages

Mental illnesses are common
 Mental illnesses are treatable health conditions
 Everyone has a state of mental health, and it varies
 The stigma of mental illness and mental health impacts people and communities
 Mental illness disproportionately impacts vulnerable communities and people of color
 Stigma creates shame, isolation and reluctance to seek treatment
 Learning facts and talking openly stops stigma

Make It OK.org

☐ Reducing stigma can improve and save lives

Let's Start the Conversation



https://www.youtube.com/watch?v=p86ID-Ql3ql



Understanding Stigma



- A negative perception that causes someone to devalue or think less of the whole person
- Stereotyping or labeling a person because of their condition
- Prejudice and discrimination against people with a mental illness



Let's Talk About Stigma

What are common terms for describing a person experiencing cancer?



Let's Talk About Stigma

What are common terms for describing a person experiencing a mental illness?

What are common terms for describing a person experiencing cancer?



"We are taught as children about illness like colds, broken bones, or surgeries, but mental illness isn't discussed. Mental illness should be discussed like diabetes...it needs to be seen as a 'normal' illness."

IMPACT Survey Respondent, 2018



Myths and Facts about Mental Illnesses

Myths:

- ☐ Lack of willpower
- Character flaw
- Weakness
- ■Attention seeking
- Exaggeration
- Stress



Facts:

Mental illnesses are medical conditions that are biological in nature...

- ☐ Genetics
- □ Environment
- ☐ Brain physiology
- ■Trauma
- ☐ Triggering life events



The Reality



The FACTS: Mental illnesses can affect anyone...
loved ones, coworkers, neighbors, friends, leaders
celebrities, athletes and communities.



Understanding Our Own Stigma

Let's take a moment to check our own stigma by answering a few questions.





Understanding Our Own Stigma

- 1. Have you or a loved one ever experienced a mental illness (immediate family, close friends)? YES NO I Don't Know?
- 2. I am more comfortable helping a person who has a physical illness than I am helping a person who has a mental illness
- 3. I would see myself as weak if I had a mental illness and could not fix it myself.
- 4. People in my community are not caring towards people with mental illness.



It's OK... to have a mental illness, many of us do.



1 in 5 adults will experience a mental illness





Mental illnesses are as common as white cars



Why Stigma Matters

Effects of Stigma can lead to:

- Shame
- ☐ Isolation
- Avoiding treatment
- Discrimination
- Employment and housing barriers
- Being perceived as dangerous/violent
- Suicide

Stopping Stigma helps create:

- More caring communities
- Empowers people to get treatment
- More stable housing and employment
- Academic success
- More individual care and support
- Improved health

What You Can Do:

- ☐ Recognize mental illness as a disease
- ☐ Use respectful language when talking about mental illness
- Combat stigma and misconceptions with facts when you see or hear them
- ☐ See the person, not the condition
- ☐ Offer help and support



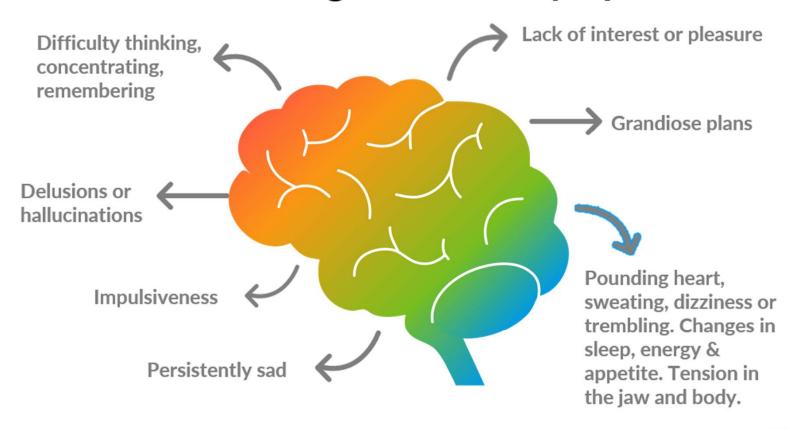
Let's Talk about Mental Illnesses

Schizophrenia Depression Anxiety
Postpartum Depression Bipolar Disorder
Post Traumatic Stress Disorder ADD/ADHD
Borderline Personality Disorder
Eating Disorders Substance Use Disorder
Obsessive Compulsive Disorder

Moderate or Severe MENTAL ILLNESS Mild or None

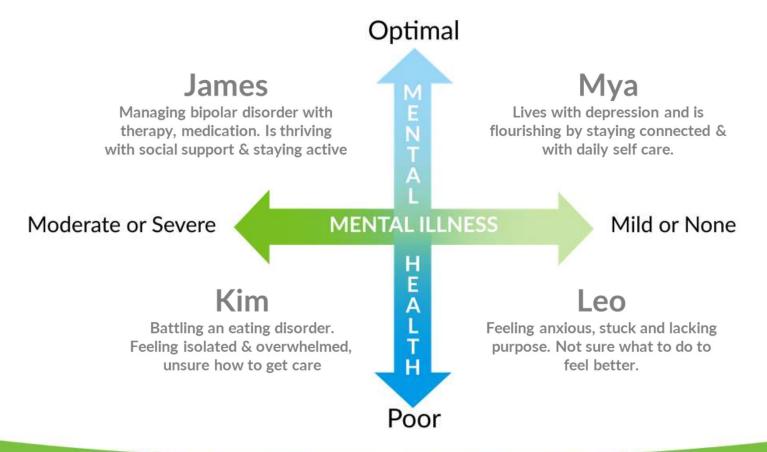


Understanding Common Symptoms





Let's Talk About Mental Health & Illness





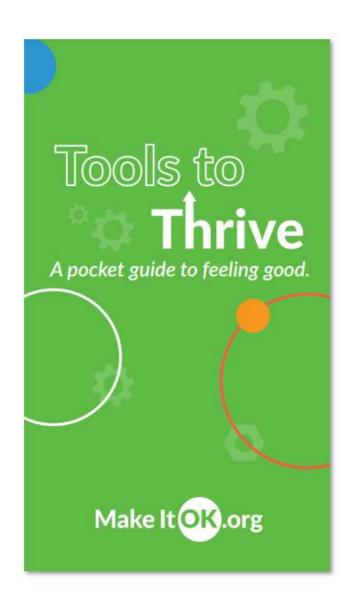
It's OK - Recovery is Possible

A combination of *treatment and supports* can be part of an individualized plan:









Self-Care Matters

A pocket guide filled with tools to help with:

Being Present

Mindful Movement

Restful Sleep

Connecting with Others

Available at Make It OK.org/Take-Action

Tips for Supporting Someone

- Stop the silence
- Don't ignore it

Be nice

Offer to help

Listen

- Keep the conversation moving
- Keep in contact
- Encourage self-care and resources





Resources are Available

Some great first steps are to connect with your:



WEBMDHEALTH.COM/WELLWISCONSIN Well Wisconsin Resources



meQuilibrium

Total Well-Being & Resilience





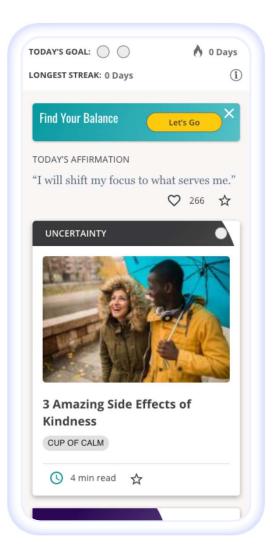
meQuilibrium at a Glance

Ensuring the success of your business through the well-being of your population

meQuilibrium leverages the science of resilience and cutting-edge technology to help people reduce stress and:

- Thrive in the face of change or disruption.
- Develop agile thinking and behaviors.
- Be more positive, healthy and productive.
- Practice mindfulness.
- Reach their full potential.





Togetherall

Mental Health Community







Connecting with Hard-To-Reach Populations

Togetherall's unique approach engages employees and populations that don't tend to seek traditional 1:1 counseling and attracts different employees than those that seek the EAP or therapy.

93%

of members self-report Togetherall has improved their well-being.

RESULTS

Underserved populations

46% identify as Black, Indigenous or a Person of Color (BIPOC).

 $5^{\%}$ of members identify as gender non-conforming.

*Both demographic groups are underrepresented in traditional 1:1 models.

Those not seeking support elsewhere.

55% shared something for the first time.

48% indicate they have no other form of support outside of Togetherall.

At-risk individuals.

 $20^{\%}$ of members are experiencing thoughts of suicide in the past 6 months.

 $33^{\%}$ of members screen as moderate to severe for anxiety or depression.



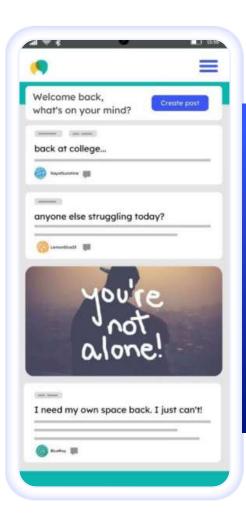
Combatting Loneliness

Individuals can connect with others with shared lived experiences to normalize their feelings.

- 58% of American adults report feeling lonely.
- Loneliness can have significant adverse impacts on health.
- Togetherall participants can discuss topics with others experiencing similar challenges and issues such as:
 - Anxiety
 - Addiction
 - Grief
 - Phobias
 - Life challenges

The Loneliness Epidemic Persists: A Post-Pandemic Look at the State of Loneliness among U.S. Adults. (n.d.). The Cigna Group Newsroom. https://newsroom.thecignagroup.com/loneliness-epidemic-persists-post-pandemic-look





Online Mental Health Community



Common Discussion Topics

- Anxiety
- Addiction
- Phobias
- Life challenges:
 - Parenting concerns
 - Relationship difficulties
 - Financial struggles

Clinical Team

- Clinical team of licensed/registered mental health professionals, including:
 - Social workers
 - Counselors
 - Nurses
 - Psychologists
 - Psychiatrists





Well Wisconsin Program

- Voluntary program
- Available to State of Wisconsin Group Health Insurance Program (GHIP) members, including:
 - Employees
 - Spouses
 - Retirees

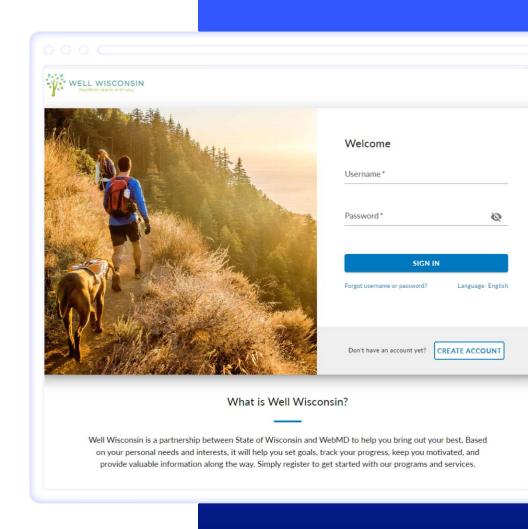




WebMD Portal

Getting started

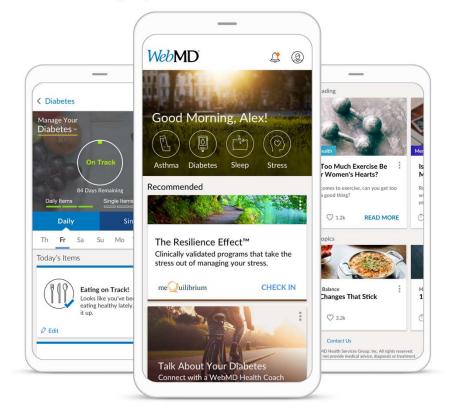
- Visit webmdhealth.com/wellwisconsin
 - Follow steps to create account
- If you have created an account with WebMD ONE
 - Use the same username and password
- Enter code to complete 2-step verification





Wellness at Your Side Mobile App

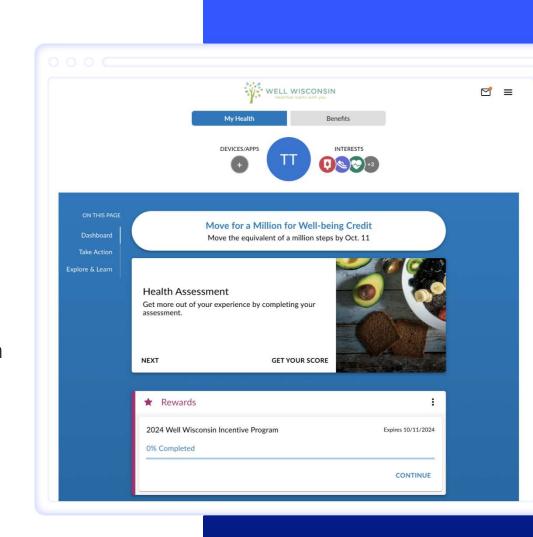
- Download the app on a mobile device
 - App Store
 - Google Play
- Enter connection code, after initial download only:
 - SOWI





webmdhealth.com/wellwisconsin

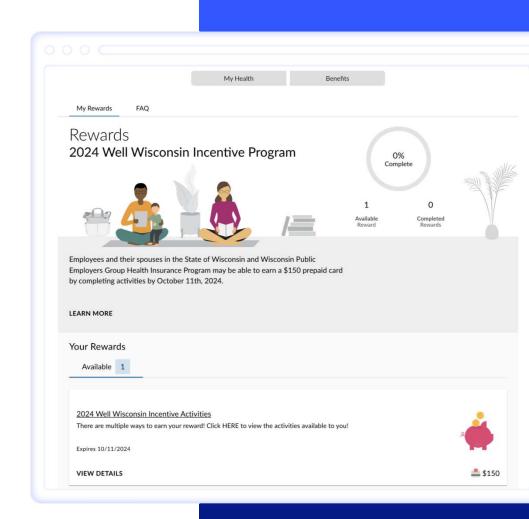
- Log into the Well Wisconsin portal
- Click "continue" under the "Rewards" section





webmdhealth.com/wellwisconsin

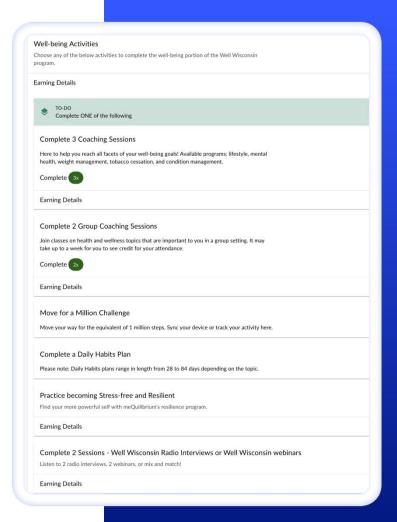
 Click "2024 Well Wisconsin Incentive Activities"





webmdhealth.com/wellwisconsin

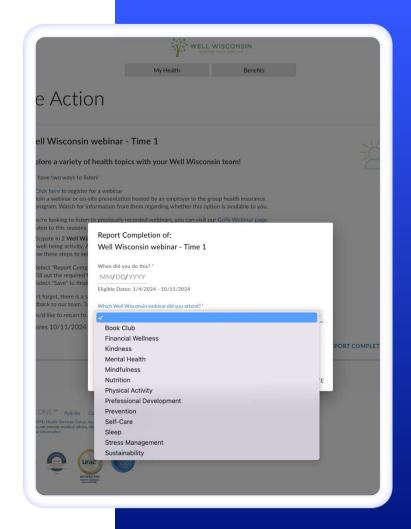
 Select "Complete 2 Sessions-Well Wisconsin Radio Interviews or Well Wisconsin webinars"





webmdhealth.com/wellwisconsin

- Select "Well Wisconsin Webinar or Podcast Time 1 or Time 2"
- Click "Report Completion"
- Enter completion date date
- Select the "Mental Health" category for this webinar





Q & A

| WebMD | HealthServices

WebMD Health Services

Your everything well-being partner.

