WELCOME TO THE phoenix family
As your student joins the Phoenix community of over 10,000 at the University of Wisconsin-Green Bay, you might be experiencing both excitement and anxiety for you and your student. We want you to rest assured you will continue to play an essential role in your student’s life as a partner to help support their journey.

This family resource will bring you up to speed with important dates, helpful tips, conversation starters, and resources that will help your student rise and make their first year at UW-Green Bay as successful as possible.

Welcome to UW-Green Bay!

Welcome to the Phoenix family! Your student made an excellent decision by choosing to attend UW-Green Bay. From this point forward, we will work together as they complete their educational journey. The coming semesters may be difficult and will certainly contain vast opportunities for growth. We are committed to partnering with you and your student as they transition to college and navigate any obstacles they may encounter.

The Division of Student Affairs is comprised of dedicated professionals who are committed to your student’s success. We offer access to programs, services and activities that support the University’s academic mission and day-to-day wellness. Our staff is also available to you so that we may work together to ensure for the holistic development of your student. Student success is our top priority.

Regardless of their chosen profession or vocation, we are dedicated to assisting our students in their career readiness preparation. Ultimately, we want our students to become productive citizens upon departure from the University. We invite you to join us in accomplishing this goal.

I have no doubt that your student will find UW-Green Bay to be inclusive of all individuals, supportive of their academic goals and committed to their long-term success.

You are welcome here. You are a Phoenix. Soar!

Gail Sims-Aubert
Assistant Vice Chancellor for Student Affairs

Quick Resources

UW-Green Bay Website
uwgb.edu

Family Website
uwgb.edu/family

Student Services Center
uwgb.edu/student-services

Dean of Students
uwgb.edu/dean-of-students

Connect

UW-Green Bay
@uwgreenbay

@uwgb
@uwgb
New Student Checklist

Review Canvas, the University’s online learning system where your courses and assignments will be housed.

Complete your required Online Pre-Orientation module on Canvas prior to the start of semester.

Get your UW-Green Bay ID at the University Ticketing & Information Center (Green Bay campus).

Check your UW-Green Bay email daily.

File the FAFSA to apply for financial aid, or add UW-Green Bay’s school code (003899).

Download the Navigate app to receive alerts and communicate with your advisor and instructors.

Discuss your plan to pay for college and finalize payment options in SIS. 
Tip: The Financial Aid Office is happy to help and available for appointments.

Discuss accommodation options with Student Accessibility Services (if applicable).

Visit the Student Information System (SIS) to view and purchase textbooks needed for classes.

Rising to the Challenge

Top left: Student DJ Ben Wendorf broadcasts over-the-air on Radio GBX, UW-Green Bay’s student-run radio station

Top right: A student author reads their story published in “Sheepshead Review,” UW-Green Bay’s International journal of arts and literature

Middle right: A student participates in the Global Game Jam event

Bottom: An art student forms clay in the Advanced Ceramics class
## RESOURCE DIRECTORY

**ACADEMIC ADVISING**  
920-465-2111  
uwgb.edu/advising

**CAREER SERVICES**  
920-465-2111  
uwgb.edu/careers

**DEAN OF STUDENTS**  
920-465-2152  
uwgb.edu/dean-of-students

**FINANCIAL AID/SCHOLARSHIP**  
920-465-2111  
uwgb.edu/financial-aid

**HOUSING & RESIDENTIAL EDUCATION**  
920-465-2040  
uwgb.edu/housing

**INFORMATION TECHNOLOGY**  
920-465-2224  
uwgb.edu/it

**INTERNATIONAL EDUCATION**  
920-465-2190  
uwgb.edu/international

**THE LEARNING CENTER**  
920-465-2958  
uwgb.edu/learning-center

**MULTICULTURAL RESOURCE CENTER**  
920-465-2522  
uwgb.edu/MESA

**THE PHOENIX BOOKSTORE**  
920-465-6600  
thephoenixbookstore.com

**PRIDE CENTER**  
920-465-2167  
uwgb.edu/pride-center

**REGISTRAR**  
920-465-2111  
uwgb.edu/registrar

**STUDENT ACCESSIBILITY SERVICES**  
920-465-2152  
uwgb.edu/sas

**STUDENT BILLING**  
920-465-2224  
uwgb.edu/student-billing

**STUDENT ENGAGEMENT CENTER**  
920-465-2720  
uwgb.edu/student-engagement

**STUDENT SERVICES CENTER**  
920-465-2111  
uwgb.edu/student-services

**UNIVERSITY POLICE**  
920-465-2300  
uwgb.edu/public-safety

**UNIVERSITY RECREATION**  
920-465-2449  
uwgb.edu/urec

**UNIVERSITY UNION** (Dining, Meal Plans, IDs)  
920-465-2400  
uwgb.edu/union

**VETERANS SERVICES**  
920-465-2075  
uwgb.edu/veterans

**WELLNESS CENTER**  
920-465-2380  
uwgb.edu/wellness-center

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**NOT SURE WHERE TO START?**  

The Student Services Center specializes in answering FAQs for Advising, Financial Aid, and Registration, but they can help you find answers to virtually any question you may have about UW-Green Bay.

**Call**  
920-465-2111

**Email**  
ssc@uwgb.edu
ENGAGING WITH CAMPUS

Top left: A student plays a game in UW-Green Bay’s Esports lounge. Gaming in the Esports lounge is free to students.

Top right: Students enjoy ice skating at Ariens Hill in the Titletown District.

Bottom right: Students cheer on the UW-Green Bay Phoenix women’s basketball team.

Bottom left: Students take notes and participate in a book discussion in an English Literature class.

QUESTIONS TO ASK YOUR STUDENT THIS MONTH

• What are you most excited about this semester?
• Have you chatted with your roommate yet?
• Have you purchased your textbooks for classes yet?
• What is your favorite area on campus and why?
# January 2024

## DID YOU KNOW?
Most of our campuses have lounges with refrigerators and microwaves for students to use when bringing their own food!

### PHLASH TIP:
Help make the college transition smooth for both you and your student with these tips:

- Discuss a communication plan to set times to chat with your student.
- Empower your student to take initiative to solve their own problems.
- Familiarize yourself with the campus resources that may be helpful for your student.
- Send care packages or letters and keep in touch.
- Remember that your student is experiencing a lot in their transition.
- Avoid second-guessing your student or providing too much management.

### January 2024 Calendar

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**January term classes begin**

**Martin Luther King Jr. Day (campuses closed)**

**Last day of January term classes**

**Spring semester classes begin**

**GB Week begins**

**Deadline to add a course to Spring 2023 schedule (without a Late Add fee)**

**Doctors in Recital**
As assignments, exams, and projects are being added to your student's plate, the Learning Center is there to help! Whether your student needs help creating a schedule or learning how to study for their first college exams, your student can meet with TLC to plan for what's ahead.

uwgb.edu/learning-center
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**Spring Job & Internship Fair**

**DID YOU KNOW?**
Research shows that students who are involved on campus are more successful. Your student can view calendar.uwgb.edu to see what’s coming up this year!

**PHLASH TIP:**
UW-Green Bay boasts over 130 student organizations ranging from gaming to social justice to getting career experience. In addition to OrgSmorg, your student can visit uwgb.presence.io to find a club or start their own!
QUESTIONS TO ASK YOUR STUDENT THIS MONTH

• How are classes going?
• Any difficult midterms coming up?
• What’s your favorite part of college so far?
• Are you planning to take any summer classes?
• What is the best place to go to when you want to relax?
• What student engagement activity have you enjoyed the most?

WORKING TOGETHER

Top left: Student Ambassadors enjoy lunch together
Top middle: Students read a book for their English Literature class
Top right: Student Pedro Gonzalez-Padilla pets a baby goat at a beloved campus event, Goat Flow
Bottom right: Audio Production student Chloe Smith makes adjustments to a sound board
**DID YOU KNOW?**
Your student should meet with their Professional Advisor before registering for classes. Their Advisor can help them select appropriate courses and make an academic plan to keep them on track to graduation.

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**PHLASH TIP:**
Encourage your student to schedule an appointment with their professional academic advisor in the Navigate app. uwgb.navigate.eab.com/app
LEANING IN BOLDLY

**Top left:** Students pile into the bed of a truck to watch an outdoor movie showing of “Mamma Mia!”

**Top right:** Members of the Muslim Student Association host iftar, a meal that breaks the fast during Ramadan

**Middle right:** Student Mel Weigand paints a flower pot outside in Phoenix Park during the Plant and Paint event

**Bottom left:** A student presents their research at the annual Academic Excellence Symposium, an event that showcases students’ best projects

QUESTIONS TO ASK YOUR STUDENT THIS MONTH

- Have you talked with your instructors during office hours?
- In what ways have your interests changed this semester?
- Have you connected with your Professional Advisor yet?
- What is most helpful when you study or prepare for class?
- Which faculty or staff member would you turn to if you weren’t sure about something and had questions to ask?
### April 2024

**DID YOU KNOW?**
Your student gets free tickets to all GB Athletic games. Check out the schedule at [greenbayphoenix.com](http://greenbayphoenix.com)

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**PHLASH TIP:** Wrapping up the semester can be overwhelming for students between assignments, exams, relationships, and planning for next semester. If your student needs additional support, the Wellness Center is there for health and counseling needs.
Questions to ask your student this month

How is studying for finals going?
What are you doing to de-stress?
What are your plans over the summer?

Dreaming Fearlessly

**Top left:** A student studies in the Common Grounds Coffeehouse
**Middle right:** Student Katie Hieb poses in front of the Phoenix sculpture at the University Union’s semesterly Grad Photo Sessions event
**Bottom left:** Students pose with UW-Green Bay mascot Phlash at a basketball game
**Middle left:** An Engineering Technology student demonstrates their final project in Mechatronics class
### MAY 2024

**DID YOU KNOW?**
It’s not too late to add a summer course. Summer classes are a great way to stay on track with an academic plan. Students can talk with their professional academic advisor for guidance on what summer classes make the most sense for them.

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**PHLASH TIP:**
If your student is living on campus, summer break could be the first time your student is home for an extended period of time since starting at UW-Green Bay. Remember, it is important for students to keep their independence, but they may still need you for things. Communication is key! Discuss rules and boundaries for a return home, and ask questions about the college experience so far.
Making connections and getting involved on campus

uwgb.edu/phoenix-life
Police departments on and off campus are a 24/7 resources providing an environment for all members of the campus community to safely learn, work, live, and visit.

Services available to your student include:
1. GB Alert emergency notification system, inclement weather and community safety tips, and crime prevention programs
2. Safe Walk program: An officer will accompany your student to their destination if they feel unsafe
3. Safety tips and programs

Students at each campus location have access to many of our counseling, medical, and wellness services for free or reduced cost.

Next step: Help your student be prepared with health history and medications, immunizations and vaccinations, and associated forms.

UW-Green Bay on-campus employment provides students the opportunity to finance their education while developing professional skills!

There are several positions available for enrolled students with or without federal work study.

Not only does the Kress Events Center rank 5th nationally among ‘most impressive college gyms and student rec centers,’ but it is also home to many of UW-Green Bay’s 14 D-I athletic teams!

Your student can attend athletic events for free and cheer on their fellow Phoenix.
COLLEGE SPEAK

ACADEMIC TERMS

Add and Drop – Process of changing a course schedule by dropping or adding a course during the prescribed time at the beginning of each semester

Canvas – The online learning system used by UW-Green Bay to facilitate courses, discussion, class materials, assignments, grades, and more

Credit – One credit equals approximately one hour of classroom instruction per week

Curriculum – A program of study made up of a set of courses offered by a school

Degree Program – A planned program of study leading to a bachelor’s degree

FERPA – Family Education Right to Privacy Act

General Education Requirement – A component of a degree program that provides a broad-based education with required coursework

Hold – A restriction placed on student accounts for academic or financial reasons and generally require action from the student to be removed

Major – A planned program of study leading to a Bachelor’s Degree

Minor – A sequence of related courses consisting of 15 or more semester hours of credit

Segregated Fees – Fees assessed to students in order to support facilities, programs, and services that are not academically oriented

Syllabus – The guide that a professor gives a student that outlines class requirements and what it takes to achieve specific grades

PEOPLE

Advisor – Faculty/staff member that provides information and assistance on academics

Chancellor – President or chief administrative officer of college or university

Commuter – A student who lives off-campus or at home and travels, or commutes, to campus for class

Dean – An administrator in charge of a division of a university or college

First-Generation College Student – Neither student’s parent holds a 4-year college degree

Professor – A university or college-level instructor with the highest rank they can earn

Provost – Senior academic administrator responsible for planning and implementing academic programs and policies.

Resident – A student who lives on campus in a residence hall

Student Ambassadors – A team of student leaders who support the university’s outreach efforts to prospective students and newly enrolled students

Vice Chancellor – Senior administrative officer in certain colleges and universities

FINANCIAL TERMS

EFC – Expected Family Contribution. This is a measurement of a family’s financial strength as measured by the FAFSA, and it helps determine a student’s financial aid eligibility

FAFSA – Free Application for Federal Student Aid

SAP – Satisfactory Academic Progress. In order to maintain financial eligibility, a student must meet certain standards set by the federal government