

Cross-training topics

Cross-training by or for network members or others in the community can strengthen the elder fraud prevention network and benefit members and the community.

You can help members and the community better understand each other and how to work together to help victims by planning cross-training sessions.

Professional cross-training

You can structure cross-training by profession. Consider bringing in subject matter experts to train network members if members do not have the expertise to train one another. Network members conducting cross-training can also use these guiding questions to develop their presentation:

- What is the role of each organization in an elder fraud case?
- What is the timing of case progression in various agencies?
- What are the priorities, limitations, and abilities of each organization or agency?
- What information can and cannot be shared by each organization? How can information be shared?

Financial institutions

- Operations: Detection and reporting procedures
- Payments systems and processes
 - What is the Payments industry and how can payments professionals engage with elder justice networks to advance promising practices in preventing and responding to elder financial exploitation
- Policies, regulations, and laws affecting elder financial exploitation work
- Bank Secrecy Act and Suspicious Activity Report (SAR) filings

Law enforcement

Case development

- Case referral
- Bank Secrecy Act; SAR access and filings
- Other issues that affect elder financial exploitation work

Adult protective services

- Reporting laws requirements
- Definition of capacity
- Services provided
- Other issues affecting work with vulnerable adults

Legal services

- Definition of capacity
- Restraining orders
- Revocation of powers of attorney
- Wills and Trusts, real estate matters, etc.
- Guardianship assistance
- Evictions of unwanted guests in an older adult's home

[Learn more about the types of stakeholders that can participate in your network and support cross-training.](https://www.consumerfinance.gov/consumer-tools/educator-tools/resources-for-older-adults/elder-protection-networks/resources/stakeholders/) ([cfpb.gov/consumer-tools/educator-tools/resources-for-older-adults/elder-protection-networks/resources/stakeholders/](https://www.consumerfinance.gov/consumer-tools/educator-tools/resources-for-older-adults/elder-protection-networks/resources/stakeholders/))

Other cross-training ideas

The role of health care providers related to elder financial exploitation.

Your network and other potential sponsors such as financial institutions and health care providers can consider holding a day-long or half-day training for criminal justice professionals on handling elder financial abuse cases. A training could include sessions by local leaders on these and other topics.

- State laws related to elder abuse, neglect, and exploitation
- Mandatory reporting laws for elder abuse including financial exploitation
- Data on elder financial exploitation and specific statistics in your state, region or area
- Challenges and Promising Practices: Responding to report of elder abuse and financial exploitation

- Common civil, criminal, and legal issues in these cases
- Preparing an elder fraud case for prosecution
- Transactions: holding, blocking, stopping and recovery of funds
- Case Review Teams
 - Building trust between multidisciplinary responders and investigators
 - Conducting an investigation of elder financial exploitation
 - Key documents needed for case evaluation and investigation
- Promising practices for collaborating with criminal and civil agencies and community organizations
- New and emerging legislation to address elder abuse and financial exploitation

CONTACT INFORMATION

Connect with us to build a network

The Office of Financial Protection for Older Americans develops initiatives, tools, and resources to help protect older consumers from financial harm and help older consumers make sound financial decisions as they age. We also work with public and private stakeholders on preventing and responding to elder financial exploitation.

We can provide guidance and assistance to people or groups that are interested in establishing an elder fraud prevention and response network in their community. Contact us if you have a question, need additional information, or would like to be added to our contact list for updates and training opportunities.

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 An official website of the United States government