**Comment: I tried the roast beef and cheddar Panini. It was pretty good. The cheese was not quite warm or melted in the middle, but the bread was good as usual. I also bought some fresh pineapple which was very ripe. Diane was her usual cheerful self.**

**Response:** I will pass this information along. Thank you for your feedback. And we couldn’t agree more with your comment on Diane. I will make sure she knows too.

**The Marketplace**

**Comment: I chose the enchilada combo, with Spanish Rice and Green Beans. It was a good meal, tasty and filling.**

**Response:** We are so glad to hear that. Hope to see you again soon.

**Comment: I had chicken, mashed potatoes, green beans, and a roll for lunch at the Marketplace on Mon., April 28. The mashed potatoes were fantastic! They tasted homemade--not from a box. The chicken was moist, and the green beans were fine. My only suggestion is that the dinner roll was cold--we watched him take them out of the cooler. Warm or at least room temperature would have been preferred. Good meal, overall. I'm a satisfied customer.**

**Response:** We are so happy you enjoyed the mashed potatoes. They are made from scratch daily. Just one of many changes you will see in the following months. I will pass the information along about the dinner roll being cold. If it happens again, please bring it to our attention immediately so we can give you a refund or replace your order. Thank you for your feedback!

**Comment: I had the special of the day - Cheese Enchiladas with Spanish rice and a side of green beans. It was very good however I did think the enchiladas were a little salty for my liking.**

**Response:** Thank you for choosing UW's Dining Services. I will pass the information along to our Chef on the saltiness of the enchiladas.

**Comment: I had the cheese enchiladas. They tasted very good but there was a lot of grease on the plate and some of the tortillas were hard and chewy. On a 10 scale I would say 5. I had the pork roast last week and it was a 10!**

**Response:** We are glad the pork roast received a 10. We can do better on the enchiladas. I will pass this information along to the Chef, thank you.

**Comment: I tried the stuffed crust pizza, with BBQ chicken. It was very VERY good. The chicken seemed to be good quality, and there was plenty of cheese and toppings. I was pleasantly surprised. I also had a piece of pepperoni pizza, which was good (the crust was a little floppier than usual).**
Response: Yes, the stuffed crust pizza is a popular item. We will definitely bring it back. Thank you for your business.

Comment: WOW, so glad I paid $4 for about 24 noodles and a small (way overcooked) piece of chicken parmesan. Thanks

Response: We are very sorry to hear this. Can you tell us what specific location and day/time this occurred? Usually our portions are very fair. We will look into the matter. If it happens again can you bring it to our attention immediately so we can fix the problem right away and refund or replace your order?

Comment: I had lunch from World Flavors today, which I haven't tried in well over a year. I had a Thai peanut noodle dish with chicken. It was very good - better than I expected. The portion was large but I still managed to eat it all. The two ladies working in that area were both polite and friendly. Service was speedy. The work area was clean. All of the ingredients in the dish were of good quality. Tammy was at the register when I checked out, and she's always so nice. The register in its new position (next to the other register) seems to make a lot of sense.

Response: Great feedback, thank you! And we will pass your compliments along to the staff and Chef! Hope to see you again soon.

Comment: Stuffed crust pizza today was phenomenal. I enjoy the pizza very much. The bread sticks are more of a salad breadstick than a breadstick to go along with pizza though. The take and bake pizza is a great idea. But is there a way to make say 12" pizzas that we could take home? I'd rather have one of those than the big pizza to take home. And the price would be more reasonable to consider it as an option. Yes, it’s cheaper but I'd be buying for my roommates as well where if it was a smaller size I'd be buying for myself. I don't know just something to think about. I love the food on this campus though you guys do a great job!

Response: Thank you for the suggestion on the take and bake pizzas. Let me look into that. We are so glad you enjoyed the stuffed crust pizza. It is definitely a popular limited time offer item. We promise to bring it back. I will also talk with our Chef on what we can do better with the bread stick recipe. Thank you for your great feedback.

Comment: I tried a piece of the stuffed crust pizza and the veggie pizza. I've had the veggie pizza before and it was good but not very warm. The stuffed crust pizza was an LTO and it was fair. The stuffed crust itself was VERY good - it tasted a lot like Pizza Hut's stuffed crust pizza. The rest of the pizza was very bold - it was a supreme pizza, and a little too spicy and salty for my liking. It would be great to try this again with just pepperoni or sausage pizza as an LTO. The location was clean and the staff at Chilaca (Rae Ann) said hello and was very friendly. The staff member at the pizza station was not present but it was already 1:20 so she may have been done for the day.
Response: Great suggestion on the stuffed crust LTO. We will definitely try that next time. I will also look into the temperature of the pizza and pass along your information to our staff. I’m sure it will make their day!

Comment: Tortellini! Have it more often please! Staff was awesome by the way!

Response: Great to hear! I will pass this information along. Stop back soon.

Comment: You should provide Ginger Ale at all locations, specifically The Marketplace for people with the flu!

Response: I will look into offering Ginger Ale. Thank you for the suggestion.

Comment: You should have mac and cheese pizza more often. Also, the new chicken tenders are pretty good. Also the prices for food are really high. We are college students, not millionaires.

Response: We are looking into having the Mac & Cheese Pizza being a permanent menu item. Thank you for the suggestion. Our prices our competitive with other University Dining Services and will reflect food industry costs rise and fall. We do our best to make our food fresh and affordable. We do offer Combo Meals that are under $4. Let me know if you’d like more information.

Comment: I want a smaller size of dirt cups and puppy chow. I would also like a sandwich bar and waffles available all day long! More reusable cups too!

Response: Thank you for the suggestions. We are brainstorming ideas for next year and we will definitely be discussing these options.

Other

Comment: Rice Krispy bar purchase today (3/28). Noticed sticker said 3/30- however underneath that sticker was another sticker that said 3/21. Wondering exactly how old is the product I am eating? It didn't taste fresh and it was dry. In addition- adding fruit loops or sprinkles to the rice Krispy bars are not appealing to me- would like to have a plain option. It is one of the healthier sweets that you offer.

Response: I apologize your purchase was not satisfactory. I will discuss this issue with the Bakery Staff. Our baked goods are usually made fresh every morning at our onsite bakery, and we allow only a few days for shelf life. This might have been at month’s end and the date was not switched out. Instead of taking off the incorrect sticker, another one was placed over it. We will not do that again in the future. Thank you for the suggestion on just having a plain option for the rice krispy bar. I will pass this information along.

Comment: Give the University a sample day to try drinks and snack foods from the Corner Store!

Response: Great suggestion, which we could offer at all of our locations, possibly the first week of the new school year? I will pass this along to our staff.

Comment: The fireplace at the coffee shop is my favorite!
Response: It is our favorite too. Come back and visit soon.

Comment: Napkin Holders are empty half of the time. Please change this. And they are dirty. A’viands needs to wash them down.

Response: I am very sorry to hear this. We will work on this issue. Thank you for bringing it to our attention.

Comment: Mountain Dew contains Brominated vegetable oil (BVO) which has disastrous health effects. Many people want to avoid them. Please offer Mellow Yellow in the vending machines in addition to Mountain dew for those of us trying to avoid BVO’s.

Response: I will forward this on to our Retail Manager, thank you.

Comment: We need a microwave by the MAC Coffee cart!

Response: Thank you for your suggestion. We will look into offering this for you.

Comment: You should have Arizona Arnold Palmer ZERO ice tea! I am diabetic, and options that are sugar free would be appreciated! Thanks!

Response: We are currently looking into more sugar free options across all our locations. Thank you for your feedback.

Comment: I think the MAC Girl is AWESOME. Marie is so pleasant and fun. It would be nice to have microwave here so at night we can use it, or at lunch time.

Response: Marie the ‘MAC Girl’ is AWESOME! We couldn’t agree more and will pass this along to her. I’m sure it will make her day!

Comment: I heard 8 people got food poisoning from the etiquette luncheon.

Response: I am so sorry to hear this. This luncheon was not catered by UW-Green Bay’s dining services but an off-site caterer. We would be more than happy to cater this for you in the future and send you our diverse menu options. Please let me know if you would like further information.

Comment: Uncooked breadsticks – EWW!
Response: This is unacceptable and we apologize. Can you please tell me the specific day/time you received this type of service? I will discuss with the head Chef to make sure this doesn’t happen again. If it happens again can you bring it to our attention immediately so we can fix the problem right away and refund or replace your order?

Comment: I got raw/frozen chicken from The Marketplace.

Response: I am very sorry to hear this. Can you tell me what day/time you received this type of service? If it happens again can you bring it to our attention immediately so we can fix the problem right away and refund and replace your order?

Comment: A’viands needs to sell lighters

Response: Unfortunately, the resident and campus rules do not allow for this type of product to be sold.

Comment: There is this kid Jerry Ernst and he is upsetting employees of A’viands – they qualify it as harassing them.

Response: We will look into this matter. Thank you for bringing it to my attention. Also, please let a manager know next time he visits one of the locations and is being disruptive.

Comment: Weekend Hours are so hard to keep track of. Make them easier for us!

Response: We are working on our hours for next semester and will definitely take this suggestion into account.

Comment: Always running out of metal forks – buy more! We are “Eco U” I shouldn’t have to turn to plastic!

Response: We are currently working on this issue. We apologize for any inconvenience.

Comment: Hearing a lot about undercooked items – that is just disgusting.

Response: This issue is already being worked out with our new Executive Chef. You will see many changes in the following weeks to come. We are very sorry for this type of service and are doing everything we can to fix it.